

Patient and Family Bill of Rights and Responsibilities

Facility	Timings	Contact Numbers
Nesma'ak Call Center Hotline	Sunday to Thursday from 6:00am to 10:00pm Friday from 2pm to 10pm Saturday from 10am to 6pm	16060

18-0561/18.2.18

Appendix B

NESMAAK CUSTOMER CARE SERVICE TELEPHONE NUMBER



مؤسسة حمد الطبية
Hamad Medical Corporation

HEALTH • EDUCATION • RESEARCH صحة • تعليم • بحوث

Nesmaak Customer Care Service Telephone Number

Facility	Timings	Contact Numbers
Hamad General Hospital (HGH)	Sunday to Thursday from 6:30am to 9:30pm	44391378 44391379
	Friday and Saturday from 6:30am to 2:30pm	
	Emergency Department 24 hours	
Al Wakrah Hospital (AWH)	Sunday to Thursday from 7:00am to 10:00pm	40114422 40115122
	Friday and Saturday from 9:00am to 5:00pm	
Al Khor Hospital (AKH)	Sunday to Thursday From 7:00am to 8:00pm	44745019 44745429 44745029
	Sunday to Thursday from 7:00am to 3:00pm	44393488

Facility	Timings	Contact Numbers	
Rumailah Hospital (RH) / ENAYA Services	Every day From 6:00am to 9:00pm	44747667 44397784 44397666 44397034	
	Mental Health Service (MHS)	Sunday to Thursday from 7:00am to 3:00pm	44384645
	Communicable Disease Center (CDC)	Sunday to Thursday from 7:00am to 3:00pm	40254019
	Qatar Rehabilitation Institute (QRI)	Sunday to Thursday From 6:30am to 7:00pm	4026021 40260190 40260212
Ambulatory Care Center (ACC)	Sunday to Wednesday From 6:30am to 9:00pm	40262051	
	Thursday from 6:30 to 3:00pm		
Women's Wellness Research Center (WWRC)	Sunday to Thursday from 6:30am to 8:00pm	40261334 40260124	
	Friday and Saturday from 6:30 to 2:30pm		

Facility	Timings	Contact Numbers
Heart Hospital (HH)	Sunday to Thursday from 7:00am to 8:00pm	44395872 44395871 44390118
	National Center for Cancer Care and Research (NCCCR)	Sunday to Thursday from 7:00am to 3:00pm
Hazm Mebaireek General Hospital (HMGH)	Sunday to Thursday from 7:00am to 3:00pm	40240507
	The Cuban Hospital (TCH)	Sunday to Thursday from 7:00am to 3:00pm
Home Health Care Services (HHCS)	Sunday to Thursday from 7:00am to 3:00pm	44395787
Corporate Customer Service Office (CCSO)	Sunday to Thursday from 7:00am to 3:00pm	44395298 44395299