

# Guidance for Visitors



We understand that love and care is needed from friends and relatives when a person is sick. By complying with our visiting times and practices, we can balance the need for patients to spend time with their loved ones with the very best care and infection control practice.

Should you have any other questions, feel free to approach the following:

- Head Nurse
- Nurse in Charge

You will be informed by a member of staff when visiting time is about to end so you have time to say your goodbyes.

Thank you for your support and understanding.

**Critical Care Division**  
**High Dependency Unit**

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مستشفى الوكرة  
Al Wakra Hospital

عضو في مؤسسة حمد الطبية  
A Member of Hamad Medical Corporation



# Guidance for Visitors

*“We Care For Your Loved Ones”*

## Visiting Hours

Welcome to Al Wakra Hospital where your healthcare team will be happy to assist you.

Hamad Medical Corporation (HMC) has a policy on visiting hours to maintain:

- A calm and uncrowded environment that promotes rest and recovery
- Patient safety and security
- Good infection control practices

Family and friends are very welcome to visit but are encouraged to adhere to these guidelines.

**A patient can be visited anytime but please give the patient time to rest from 1300H to 1500H and 2200H to 0800H.**

- A maximum of two visitors are allowed at any one time to prevent the patient’s room from getting too overcrowded.
- Wash your hands and use the hand sanitizers available before touching the patient to protect both them and yourself from infection.
- Please sit on the chairs provided and not on the patient’s bed to ensure the patient is protected from any harmful microorganisms which could be brought in from outside.
- Please do not sit on empty beds as these are being prepared for use by another sick person.



A visitor staying overnight is not usually permitted but in certain special circumstances, the Charge Nurse may decide to allow it. Please note that only one person of the same gender as the patient will be allowed to stay. (This is to encourage the patient to rest and avoid the room from becoming too crowded in case of an emergency)

Please refrain from bringing the patient food from outside. If you have any questions about this, please talk to the nursing staff. We care about patient nutrition and like to ensure they are provided with healthy food options.

**We are sorry but for health reasons flowers are not permitted inside patient rooms.**