

# ACCESS TO PRIVACY, CONFIDENTIALITY AND ACCESS TO YOUR MEDICAL RECORDS

Communicable Disease Center (CDC) wants to make sure that you get the best care possible.

If you have any concerns about the quality or safety of your care during your hospital stay, please let your nurse or doctor know.



مركز الأمراض الإنتقالية  
Communicable Disease Center

عضو في مؤسسة حمد الطبية  
A Member of Hamad Medical Corporation



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We encourage patients to read their own medical records during their hospital stay, which helps them to be active participants in their health care and treatment plan. Shared medical records promote a two-way dialogue between patients and health care providers, and allow patients to understand and ask questions about their disease or their course of treatment.

### Shared medical record

Shared medical Record is refers to the patients' ability to access their real-time, in-progress personal health information during a care episode, e.g. during a hospitalization and/or treatment.

Who will provide information upon admission? The Nurse will provide information to the patient and family members that he/she and his/her family members can have access to their real time personal health information.

### Who will help you in accessing your medical record?

The physician shall open the Cerner and answer your queries regarding your medical condition. If you have any comments it can be conveyed to nurses or doctors.

### Who are all allowed to access your medical record other than you?

Family member/friend can access the medical record only with your permission. Which family member/friend can access your medical record will be decided by you. Nurses will take a written consent from you before proceeding.

### How to get a copy of your health record?

Patients treated at Hamad Medical Corporation can request a copy of their medical records. The designated Health Information Management department will process your request. You will need to complete an Information release authorization form and copy of your QID or passport copy will be required.

### Whom to contact if you think your privacy or confidentiality has been breached?

If you have any concerns regarding the privacy of your personal health information or the accuracy of the information held by the practice, you should discuss these with assigned nurse and the physician.