

Reducing the Numbers of Elective Cesarean Sections Starting after Working Hours

PROBLEM: 8% of elective cesarean sections started after working hours. This results in keeping patients fasting for a longer time and that reflects negatively on patient satisfaction.

AIM: To reduce the number of elective cesarean section that start after working hours at WH-OT from 8% to 0% by May 20th, 2013.

INTERVENTION:

- Develop criteria for high and low risk cases.
- Check list to be signed by obstetrician and anesthesiologist for low risk post C-section cases.
- Patient stays for 4hrs in HDU instead of 24hrs.
- Clear post operative standing order to transfer the patients to PNU.
- Patient education pamphlet.

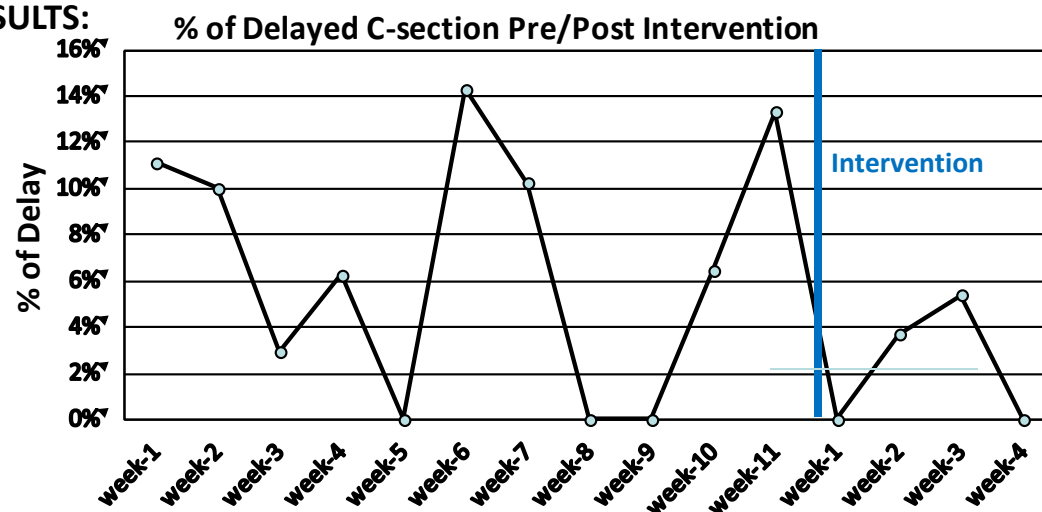
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PROJECT SPONSORS:

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RESULTS:



CONCLUSIONS:

- The elective C-section starting after working hours reduced by 60% (8%- 2%).
- The non-availability of beds in HDU was a major contributing factor to the problem and has been eliminated.
- Patient safety was ensured as no complications or readmission to HDU have been recorded among the transferred cases.

NEXT STEPS:

- To maintain and support the flow of the process.
- To apply the same protocol of transfer on the emergency C- section .
- To increase the man power at PNU.