**PROBLEM:** Delayed follow up appointment for patients with Heart failure result in high re-admission rate.

**AIM:** To provide safe, timely and appropriate service to all patients with Heart Failure, improving quality patient outcomes, and reducing the re-admission rate.

**INTERVENTIONS:**
1. Multidisciplinary team was formulated to develop a plan for the Heart Failure Clinic
2. In May 14th, 2012, Heart Failure clinic started to receive patients for two days per month
3. At the end of 2012 the total number of patients that have been on continuous follow up is 68
4. Patients were receiving appropriate care and proper education
5. Patients have frequent follow up appointment within a short time
6. Feb. 2013, HF clinic start to work for 2 days per week
7. March 2013, the working days increased to 3 days a week
8. Sept. 2013, the working days increased to 5 days a week, total number of patient with continuous follow up is 496.

**RESULTS:** Compression of the number of HF patients admissions between the first quarter 2012 and 2013

**CONCLUSIONS:**
1. After opening a Heart Failure Clinic, patient’s follow up significantly improves.
2. The re-admission rate of Patients with Heart Failure reduced

**NEXT STEPS:**
- To expand the Heart failure Clinic, opening a new expansion area with more rooms and short stay to accommodate more patients at a time.