

Mr. Amer Bader  
Ms. Hajer Abdulla

## Congestive Heart Failure Heart Hospital

### Heart Failure Clinic

**PROBLEM:** Delayed follow up appointment for patients with Heart failure result in high re-admission rate.

#### AIM:

To provide safe, timely and appropriate service to all patients With Heart Failure, improving quality patient outcomes, and reducing the re-admission rate.

#### TEAM:

- Dr. Amer Bader
- Dr. Mohammad Alhashemi
- Dr. Ashfaq Pateel
- Dr. Wafer Dabdoub
- Dr. Haitham Alsaadi
- Dr. Mohammed Goma
- Ms. Stella Lisk
- Ms. Hajer Abdulla
- Ms. Nour Abu hamdeh
- Ms. Hanan Bader
- Ms. Moneera Alsaadi
- Ms. Radhia Bint Hassan

#### INTERVENTIONS:

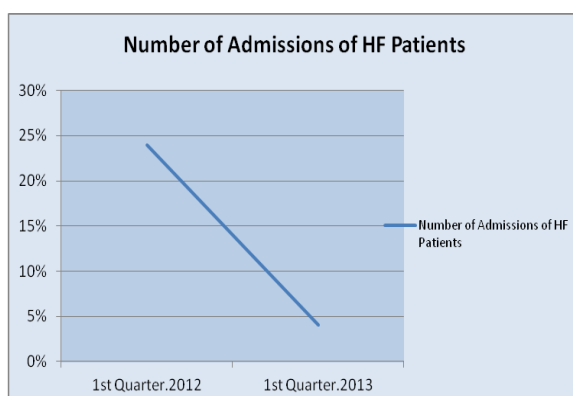
1. Multidisciplinary team was formulated to develop a plan for the Heart Failure Clinic
2. In May 14<sup>th</sup>.2012 , Heart Failure clinic started to receive patients for two days per month
3. At the end of 2012 the total number of patients that have been on continuous follow up is 68
4. Patients were receiving a appropriate care and proper education
5. Patients have frequent follow up appointment within a short time
6. Feb.2013 , HF clinic start to work for 2 days per week
7. March.2013 , the working days increased to 3 days a week
8. Sept.2013, the working days increased to 5 days a week, total number of patient with continuous follow up is 496.

#### Sponsor:

Dr. Amer Bader

#### RESULTS:

Compression of the number of HF patients admissions between the first quarter 2012 and 2013



#### CONCLUSIONS:

1. After opening a Heart Failure Clinic, patient's follow up significantly improves.
2. The re-admission rate of Patients with Heart Failure reduced

#### NEXT STEPS:

- To expand the Heart failure Clinic, opening a new expansion area with more rooms and short stay to accommodate more patients at a time.