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Male Plastic Surgery

مستشفى الرويلية
Rumailah Hospital
أحد أعضاء مؤسسة حمد الطبية
A Member of Hamad Medical Corporation

Nurses Spearhead Timely Discharge of Patients

PROBLEM: Bed Shortage Related to Delayed Discharge Process.

AIM:

To reduce delayed discharge process by 3 hours upon doctors order within 12 months.

INTERVENTIONS:

- CL7028, Discharge Planning Process initiated in April 2011
- Educate patient upon admission about Discharge Planning and an ongoing process while confined.
- Formulated monitoring tool to monitor Interdisciplinary Team's Compliance to the revised P/P, CL7028
- Communicated with the Head of referred Dept's (Occupational Therapy) to facilitate immediate response to the referral prior to discharge.
- Conducted meetings with the organized team when needed to discuss problems encountered during the process.

TEAM:

Head of Plastic Surgery Dept
Head Nurses, CN, SNs
Nursing Quality Reviewer
Physicians
Occupational Therapists
Social worker
Case Manager

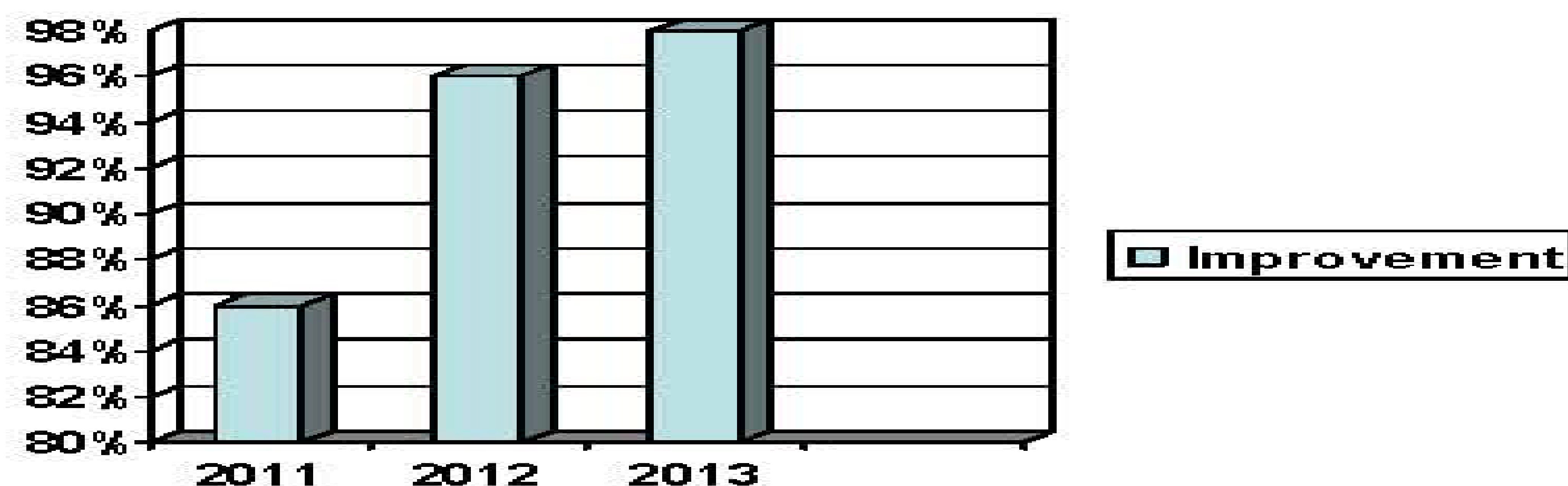
Coach

Quality Management

Sponsor :

AEDON, RH

RESULTS:



CONCLUSIONS:

- Since we initiated monitoring of compliance to CL 7028 in April 2011 up to Dec 2011 we noted 86% compliance by the team.
- Continuous monitoring was done the whole year of 2012 with 96% of improvement in compliance.
- In the year 2013 monitoring of compliance continued with 98.5% of improvement.
- We observed that other reasons for delay of discharges was related to Occupational Therapy referral not being attended to immediately, or on time.
- Another cause for the delay of discharge is due to transportations / financial problems especially for the laborers residing in far places and their significant others/ friends cannot pick them up on time.

NEXT STEPS:

- To achieve 100% compliance for timely discharge and prevent bed shortage by the end of 2014.
- Constantly reminding Medical team to comply with Policy, CL 7028 for writing a timely discharge order.
- Discussed with OT Head of the Dept. to give preference to inpatient referrals so patient could be discharge on time.