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# Department of Family Medicine



## namau nearthcare Quality liist

### Improvement of Sepsis Awareness In Patients Attending West Bay H.C

**PROBLEM**: Currently all of our diabetic and elderly (>60 year old) patients attending NCD clinic at West Bay Health Center lack awareness about sepsis signs & symptoms in putting them at increased risk of morbidity and mortality from sepsis.

**AIM**: To improve awareness about sepsis signs & symptoms in diabetic and elderly (>60 year old) patients at NCD clinic at West Bay Health Center from 0% to 30% by 31st December 2015

#### **INTERVENTION:**

- •Video which contains awareness about the most common symptoms and sign of sepsis .
- Using texting app as a way of communication with the patient to send the video (WhatsApp)
- ■Brochure that contains the most common symptoms and sign of sepsis.

#### TEAM:

- Dr. Noora AlMutawa
- Ms. Fatma AlKaladi
- Dr. Rafea Rasheed
- Dr. Mostafa Rashed
- Ms. Muna Murad

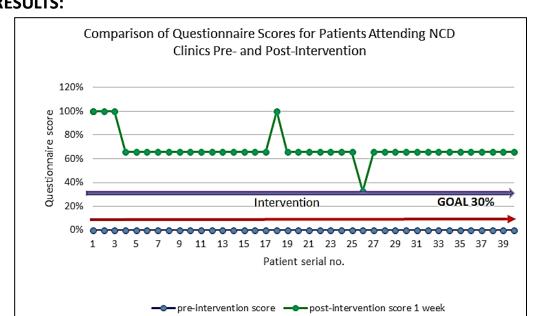
#### **PROJECT SPONSOR:**

Dr. Zelaikha Mohsen Chairperson of FMC Dept.

#### COACH

■Dr. IsameIdin Abdelbagi Sr. Consultant FM.

#### **RESULTS:**



#### **CONCLUSIONS:**

- ■There was improvement in patient awareness regarding signs and symptoms of sepsis from 0% to around 60%.
- ■The end results was double our target.

#### **NEXT STEPS:**

- to reach more than 80% in post intervention score among the elderly and diabetic patients attending the West bay health center in the next three months.
- to continue the intervention in all the clinics in the west bay health Centre in next three months
- to generalized the intervention in all NCD clinics in other health centers.