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Hamad Medical Corporation

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منتدى الشرق الأوسط  
للعناية المركزة على الفرد

Middle East Forum

الدوحة 2025 Doha

تشكيل مستقبل الرعاية: الابتكار في الرعاية المركزة على الفرد

Shaping the Future of Care: Innovations in Person-Centered Care



## Forum Guide

2025  
October

25-26

Sheraton Grand Hotel, Doha



[www.hamad.qa/PCCMEF2025](http://www.hamad.qa/PCCMEF2025)

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Person-Centered Care  
Forum 2023

Meeting Innovators and Adopters of Digital Health in the Connected World

Person-Centered Care  
Forum 2023

Person-Centered Care  
Forum 2023



Meeting



Person-Centered Care  
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## MESSAGE FROM CO-CHAIRS

We are delighted to welcome you all to the Person-Centered Care Forum 2025, held under the theme “Shaping the Future of Care: Innovations in Person-Centered Care.”

This Forum brings together healthcare leaders, professionals, patients, and partners who share a common vision — to advance a healthcare system that places people at the heart of every decision, every innovation, and every interaction.

As we gather here over the next two days, we will explore how innovation, integration, and inclusivity are transforming care delivery to better serve individuals and communities. Our discussions will focus on how emerging trends and digital technologies — including artificial intelligence — can enhance personalization, improve access, and support patient autonomy across all settings of care.

We will also look at ways to strengthen collaboration across disciplines and engage patients, families, and communities as true partners in care design and delivery. Beyond this, we aim to identify

system-wide strategies and leadership practices that can sustain person-centered care at every level — from policy and governance to everyday interactions at the point of care.

As you participate in the sessions, interactive workshops, and panel discussions ahead, we encourage you to share your experiences, challenge ideas, and be inspired by the diverse perspectives in this room. Together, we are shaping a future where healthcare is not only efficient and innovative — but deeply human.

Once again, welcome to the Forum. May these days of learning and collaboration ignite new ideas, strengthen partnerships, and inspire us all to continue championing person-centered care in everything we do.



**Dr. Khalid Al Jalham**

Co-Chair, Person-Centered Care Middle East Forum 2025  
Chief Medical Officer, Hamad Medical Corporation



**Mr. Nasser Al Naimi**

Co-Chair, Person-Centered Care Middle East Forum 2025  
Chief of Patient Experience, Hamad Medical Corporation  
Director, Hamad Healthcare Quality Institute

## MESSAGE FROM PLANETREE

It is my great honor to welcome you to the Middle East Person-Centered Care Forum 2025 here in Doha.

This forum, co-sponsored by Hamad Medical Corporation and Planetree International, represents a powerful collaboration to bring person-centered care to life across the Middle East. As the global leader in person-centered care, Planetree is proud to share not only our expertise but also the experiences of our members and certified sites from across the region and around the world. Over the next two days, you will hear real-life examples of how person-centered care has improved outcomes and experiences for patients, families, staff, and communities. Through interactive workshops, panels, posters, and keynotes, organizations will showcase lessons learned, innovations, and best practices for making person-centered care a sustainable part of all healthcare interactions. Our goal is to ensure that you leave with actionable takeaways to bring back to your own organization.

I also look forward to joining you personally with a keynote on The Person-Centered Care Operating System, where I will share insights from across our global network — and even from beyond healthcare — on how person-centered care can serve as the “operating system” for every clinical and non-clinical interaction in healthcare.

This forum is not only about learning — it is about connection. It is an invaluable opportunity to engage with peers, exchange ideas, and strengthen a growing community committed to ensuring that healthcare everywhere is defined by compassion, dignity, and what matters most to the people it serves.

Thank you to our partners at Hamad Medical Corporation for their leadership and partnership in making this gathering possible. And thank you for joining us — your presence here is what advances this movement.



**Michael Giuliano**

President, Planetree International







## ABOUT HMC



Hamad Medical Corporation (HMC) is the main provider of secondary and tertiary healthcare in Qatar and one of the leading hospital providers in the Middle East. For more than three decades, HMC has been dedicated to delivering the safest, most effective and compassionate care to all its patients.

HMC manages twelve hospitals – nine specialist hospitals and three community hospitals – as well as the National Ambulance Service and home and residential care services. In January 2016, HMC achieved significant distinction of becoming the first healthcare system across the globe to have all its hospitals accredited by Joint Commission International under the Academic Medical Center accreditation program.

Additionally, the National Ambulance Service, Home Healthcare Service, Stroke Service and Palliative Care, have all received this prestigious accreditation since 2011. HMC is leading the development of the region's first academic health system – combining innovative research, top-class education and excellent clinical care – and is committed to building a legacy of healthcare

expertise in Qatar. HMC collaborates with key partners who are experts in Qatar and beyond, including Weill Cornell Medical College-Qatar, the Institute for Healthcare Improvement and Partners Healthcare, Boston.

HMC is also the first hospital system in the Middle East to achieve institutional accreditation from the Accreditation Council of Graduate Medical Education – International (ACGME-I), which demonstrates excellence in the way medical graduates are trained through residency, internship and fellowship programs.

Learn more at [www.hamad.qa](http://www.hamad.qa)



## ABOUT THE CENTER FOR PATIENT EXPERIENCE AND STAFF ENGAGEMENT (CPESE)



The Center for Patient Experience and Staff Engagement (CPESE) is the driving force behind engaging with patients and improving the patient experience at Hamad Medical Corporation (HMC). Guided by HMC's mission to deliver the safest, most effective, and most compassionate care to each and every one of their patients, CPESE plays a key role in developing an in-depth understanding of patients and in building collaborative partnerships focused on delivering a person-centered approach to care in HMC.

## ABOUT PLANETREE INTERNATIONAL

Founded in 1978 by a single patient, Planetree is a global, not-for-profit organization dedicated to transforming healthcare by focusing on what matters most to patients, families, staff, and communities. As the leading authority in person-centered care, we define this approach as compassionate, collaborative care that improves outcomes by focusing on what matters to everyone involved in healthcare experiences.

For organizations striving to markedly improve both the delivery and the experience of care, Planetree is the trusted partner. We provide education, consulting, and recognition that empower healthcare organizations to co-design sustainable cultures of ex-

cellence. The result is better outcomes, stronger engagement, and healthcare that consistently reinforces humanity at the heart of every experience.

Learn more at [planetree.org](http://planetree.org)



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## FORUM THEME

Under the theme, ‘Shaping the Future of Care: Innovations in Person-Centered Care’, this year’s Forum will explore how innovation, integration, and inclusivity are reshaping care delivery to better serve individuals and communities.

## FORUM TRACKS

### TRACK 1: PERSON-CENTERED DIGITAL TRANSFORMATION

This track explores how digital innovation is reshaping the future of care through the lens of person-centeredness. As health systems across the Middle East and the world embrace digital transformation, there is an urgent need to ensure that technologies—such as AI, telehealth, digital therapeutics, and patient portals—are designed and implemented with empathy, equity, and empowerment in mind.

Sessions in this track will highlight how digital tools can amplify patient voices, enable personalized interventions, and facilitate real-time decision-making while maintaining trust and human connection. Participants will engage with case studies, frameworks, and best practices that show how technology can be an enabler—not a barrier—to compassionate, person-centered care.

#### Key Themes

- Humanizing digital care journeys
- Leveraging data for personalization and shared decision-making
- Ensuring digital equity and accessibility
- Designing digital health tools with and for patients
- Ethical considerations in AI-driven care



## TRACK 2: COLLABORATIVE CARE: BUILDING PARTNERSHIPS FOR BETTER OUTCOMES

This track centers on the power of partnerships in delivering integrated, person-centered care. Collaboration—across disciplines, sectors, and with patients and families—is essential for achieving outcomes that matter to individuals and communities.

Through this track, attendees will explore models of team-based care, co-design, and community engagement that foster shared accountability and holistic care delivery. Real-world examples will showcase how clinicians, caregivers, social services, and patients can form dynamic partnerships to enhance continuity, coordination, and compassion throughout the care journey.

### Key Themes

- Interdisciplinary team-based care models
- Engaging patients and families as partners in care
- Cross-sector collaboration (health, social care, education)
- Communication and trust-building strategies
- Role clarity, leadership, and shared responsibility

## TRACK 3: CARE BEYOND BOUNDARIES: SYSTEMATIC PERSONALIZATION ACROSS NETWORKS

Person-centered care doesn't stop at the clinic door—it must be woven into every level of the health system. This track addresses how organizations and networks can systematically embed personalization into policies, pathways, and infrastructure to ensure that care remains tailored, consistent, and meaningful across settings and over time.

From population health strategies to continuity of care during transitions, this track will focus on how systems can be designed to scale person-centered principles. Sessions will include policy frameworks, health information exchange, integrated care networks, and measurement strategies that support personalization across geographic, institutional, and cultural boundaries.

### Key Themes

- Scaling person-centered care across health systems
- Continuity of care across transitions and settings
- Integrated care pathways and governance
- Policy and regulatory enablers of personalization
- Measuring and sustaining person-centered impact at scale



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# Patients, Families, and Staff Art Wall





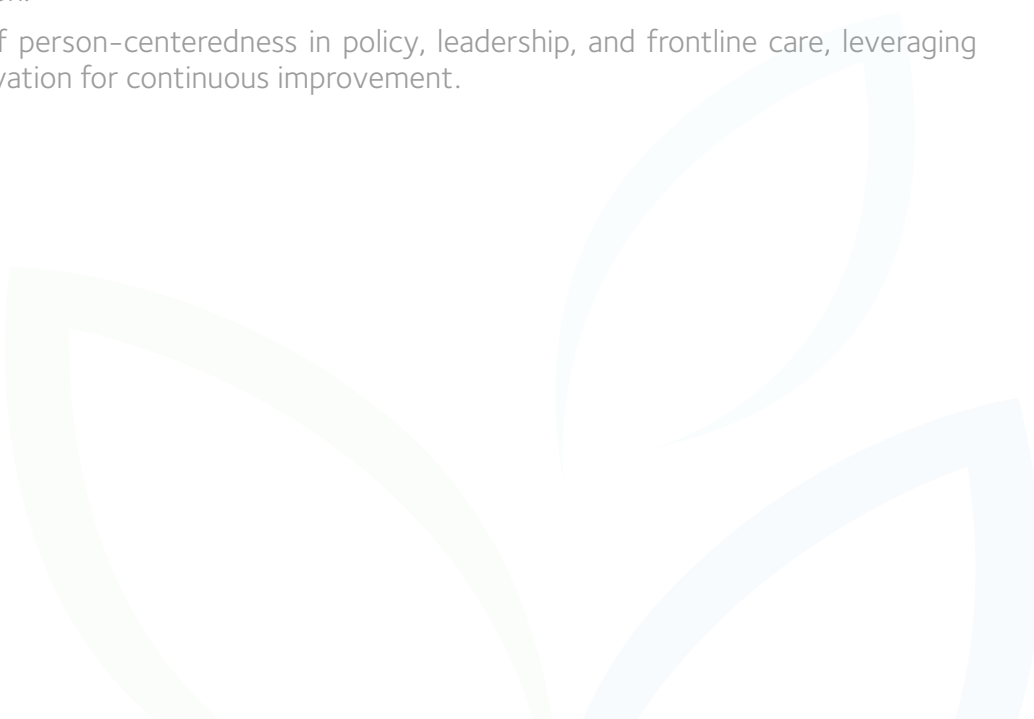
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## LEARNING OBJECTIVES

1. Understand the foundational principles and emerging trends in person-centered care, and how they align with digital innovation, collaboration, and system-level transformation.
2. Explore the role of digital health technologies and AI in enhancing personalization, improving access, and supporting patient autonomy across healthcare settings.
3. Identify strategies for fostering collaborative care models that empower interdisciplinary teams, patients, families, and communities to co-create care plans and solutions.
4. Analyze system-wide approaches to integrating person-centered care across networks, institutions, and care transitions, including policy and governance enablers.
5. Build capacity for leading organizational and cultural change that supports sustainable, person-centered care delivery and measurement of impact.

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## LEARNING OUTCOMES

1. Apply digital and data-driven solutions to deliver more personalized, responsive, and equitable care.
  2. Design and implement collaborative care practices that engage diverse stakeholders and improve health outcomes and experiences.
  3. Develop and support systems-thinking approaches that embed person-centered values across the full spectrum of care and across organizational boundaries.
  4. Translate Forum insights into actionable strategies tailored to their local context, professional role, and institutional mission.
  5. Champion a culture of person-centeredness in policy, leadership, and frontline care, leveraging partnerships and innovation for continuous improvement.
- 

## SCIENTIFIC PLANNING COMMITTEE

| Name                                  | Role     |
|---------------------------------------|----------|
| Dr. Khalid Al Jalham                  | Co-Chair |
| Mr. Nasser Al Naimi                   | Co-Chair |
| HE Dr. Muna Al Maslamani              | Member   |
| Dr. Hanadi Khamis Mubarak Alhamad     | Member   |
| Dr. Nidal Asaad                       | Member   |
| Dr. Omar Al Qahtani                   | Member   |
| Ms. Nadya Al-Rauli                    | Member   |
| Dr. Huda Saleh                        | Member   |
| Ms. Elizabeth Macgillivray            | Member   |
| Ms. Khadija Khalid Mohammed           | Member   |
| Dr. Reham Hassan                      | Member   |
| Dr. Hadi Mohamad Abu Rasheed          | Member   |
| Mr. Abdul Majid Dalvi                 | Member   |
| Ms. Deepshikha Sahni                  | Member   |
| Dr. Sumaya Mehdar A Al-Saadi Al Yafei | Member   |
| Ms. Lincy Mariam Thomas               | Member   |
| Mr. Syed Mohamed Rashid Buhari        | Member   |
| Ms. Leah Guarin                       | Member   |

## ORGANIZING COMMITTEE

| Name                              | Role       |
|-----------------------------------|------------|
| Mr. Nasse Al Naimi                | Chair      |
| Ms. Elizabeth Macgillivray        | Vice Chair |
| Mr. Abdul Majid Dalvi             | Member     |
| Ms. Buthayna Mohammed H M Bahloul | Member     |
| Mr. Christoper Chorus             | Member     |
| Ms. Deepshikha Sahni              | Member     |
| Mr. Hussain Saleh H M Al-Khawaga  | Member     |
| Mr. Ibrahim Al Kharraz            | Member     |
| Ms. Leah Guarin                   | Member     |
| Ms. Rachel Morris                 | Member     |
| Ms. Sheryll Pacer                 | Member     |



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## KEYNOTE SPEAKERS

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**Alan Dubovsky**

Vice President and Chief Patient Experience Officer  
for Cedars-Sinai in Los Angeles, California



**Michael Giuliano-Raiffe**

President, Planetree International



**Dr. Shannon Connor Phillips**

Former Vice President and Region Chief Medical Officer  
for Ambulatory Care and President of Intermountain  
Medical Group at Intermountain Health

## FORUM SPEAKERS

**Abdellatif Feki**

Head of Anesthesia Services – Technical  
Hamad Medical Corporation

**Abir Hajjaj**

Director of Nursing  
Hamad Medical Corporation

**Ahmed Mohamed Younes Mohamed**

Clinical Nurse Specialist Intern  
Hamad Medical Corporation

**Alan Dubovsky**

Vice President and Chief Patient Experience  
Officer  
Cedars-Sinai, Los Angeles, California

**Amal Salman S. M. Alobaidli**

AED of Nursing  
Hamad Medical Corporation

**Aml Abdelhamid Ahmed Gomaa**

Head Nurse  
Hamad Medical Corporation

**Anu Jacob**

Nurse Educator  
Hamad Medical Corporation

**Asha Gopinath**

Speech Therapy Specialist  
Hamad Medical Corporation

**Abdullah Abu Suad**

Director of Nursing  
Hamad Medical Corporation

**Adel Shabaan**

Managing Director  
Health Links

**Al Anoud Ali H Z Al Fehaidi**

Head Dietitian  
Hamad Medical Corporation

**Ali Al Haj**

Chair, Patient and Family Advisory Council  
(PFAC), Al Wakra Hospital  
Hamad Medical Corporation

**Ambily Stanley**

Head Nurse  
Hamad Medical Corporation

**Annie Damalerio**

PCC Ambassador  
Hamad Medical Corporation

**Arti Jain**

PCC Ambassador  
Hamad Medical Corporation

**Asmaa Mosa Saleh Mosa Al-Atey**

Assistant Executive Director of Nursing  
Hamad Medical Corporation

---

## FORUM SPEAKERS

---

**Asmahan Abdo**

Director of Nursing  
Hamad Medical Corporation

**Aya Othman**

Quality Improvement Reviewer  
Hamad Medical Corporation

**Bejoy Varghese**

Nurse Educator  
Hamad Medical Corporation

**Catherine Jamias**

Program Manager, Clinical Care Improvement  
Training Program  
Hamad Medical Corporation

**Cini Joseph**

Head Nurse  
Hamad Medical Corporation

**Divya Cecilia Dsouza**

Clinical Nurse  
Hamad Medical Corporation

**Dr. Ahmed Essam Elghawaby**

Specialist, General Pediatrics  
Hamad Medical Corporation

**Dr. Amudha Pattabi**

Nurse Educator  
Hamad Medical Corporation

**Aswathy Santhasivan**

Charge Nurse  
Hamad Medical Corporation

**Basim Mohammad Abu Ghalieh**

Senior Speech Language Pathologist  
Hamad Medical Corporation

**Bini John Babu**

Nurse Educator  
Hamad Medical Corporation

**Cherif Boutabba**

Assistant Chief Anesthesia Technologist  
Hamad Medical Corporation

**Deepshikha Sahni**

Program Director  
Hamad Medical Corporation

**Dr. Abeer AlSubait**

Deputy Executive Director for Quality, Patient  
Safety, and Patient Experience  
Ministry of National Guard Health Affairs, Saudi  
Arabia

**Dr. Almunzer Abduljalil Zakaria**

Acting Executive Director of Clinical Services, Al  
Wakra Hospital  
Hamad Medical Corporation

**Dr. Ananth Nazarene**

Charge Nurse  
Hamad Medical Corporation

---

## FORUM SPEAKERS

---

**Dr. Basema Ahmed Abdulla Al Hour**

Senior Consultant, Pediatric Infectious Diseases  
Sidra Medicine

**Dr. Eman Al Maslamani**

Senior Attending Physician, Pediatric Infectious Diseases  
Sidra Medicine

**Dr. Gautam L. Sharma**

Program Manager, National Value Improvement Collaborative (NVIC)  
Hamad Medical Corporation

**Dr. Huda Abdulla Al-Saleh**

Corporate Lead, Women's Service and Executive Director, Quality and Patient Safety  
Hamad Medical Corporation

**Dr. Ibrahim Mahamoud**

Associate Consultant  
Hamad Medical Corporation

**Dr. Jawed Iqbal**

Project Specialist, Strategic Capacity-building Initiatives  
Hamad Medical Corporation

**Dr. Kalpana Singh**

Senior Epidemiologist  
Hamad Medical Corporation

**Dr. Khaled Siddiq**

Consultant Pediatrician  
Hamad Medical Corporation

**Dr. Dana Al-Ali**

Resident, Pediatrics  
Sidra Medicine

**Dr. Feras Haddad**

Senior Consultant  
Hamad Medical Corporation

**Dr. Hassan Farhat**

Ambulance Paramedic  
Hamad Medical Corporation

**Dr. Hussein Mohamad Ahmad Ziab**

Autism Rehabilitation Program Coordinator  
Hamad Medical Corporation

**Dr. James Laughton**

Senior Consultant, Head of Clinical Governance  
Hamad Medical Corporation

**Dr. Jihene Maatoug**

Professor, Community and Preventive Medicine  
Primary Health Care Corporation

**Dr. Khalid Al Jalham**

Chief Medical Officer  
Hamad Medical Corporation

**Dr. Khawla Ahmed Ali Athamneh**

Acting Assistant Executive Director and Health Systems Improvement Expert  
Hamad Medical Corporation

---

## FORUM SPEAKERS

---

**Dr. Latifa Mahmoud El-Hinnawi**

Consultant, Pediatrics  
The View Hospital

**Dr. Magda Yousef**

Assistant Division Chief, General Academic Pediatrics  
Sidra Medicine

**Dr. Majid Ali Y. A. Al Abdulla**

Professor, Senior Consultant and the Chairman of Psychiatry  
Hamad Medical Corporation

**Dr. Manasik Hassan**

Pediatric Consultant and Assistant Professor of Clinical Pediatric at (WCM-Q)  
Hamad Medical Corporation

**Dr. Manoj Kizhakkepeedikayil Varghese**

Associate Consultant in Infectious Diseases  
Hamad Medical Corporation

**Dr. Mariam Al Beloushi**

Senior Consultant, WWRC  
Hamad Medical Corporation

**Dr. Maryam AlObaidli**

Assistant Chair, Geriatric Department at Rumailah Hospital  
Hamad Medical Corporation

**Dr. Menandro Mahinay**

Occupational Therapy Supervisor  
Hamad Medical Corporation

**Dr. Mohamed F. Mohamed Ali**

Psychiatrist, Learning Disability Psychiatry  
Hamad Medical Corporation

**Dr. Mohamed Shaheem**

Specialist, Internal Medicine  
Hamad Medical Corporation

**Dr. Mohammed Ibrahim Qusad**

Consultant, Pediatrics  
Hamad Medical Corporation

**HE Dr. Muna Al Maslamani**

CEO and Medical Director, Communicable Disease Center  
Hamad Medical Corporation

**Dr. Nahlah AlMesbah**

Preventive Medicine Physician  
Hamad Medical Corporation

**Dr. Nidal Ahmad Asaad**

Chief Executive Officer, Heart Hospital  
Hamad Medical Corporation

**Dr. Reni Kandampully Chandran**

Associate Consultant in Audiology and Balance  
Hamad Medical Corporation

**Dr. Reuben Thomas Varghese**

Speech Therapy Specialist  
Hamad Medical Corporation

---

## FORUM SPEAKERS

---

**Dr. Richard Jenkins**

Chief Medical Officer and Senior Executive Advisor  
PwC's Health Industries, Middle East

**Dr. Shabina Khan**

Consultant, General Pediatrics  
Hamad Medical Corporation

**Dr. Smitha Anilkumar**

Specialist, Non-invasive cardiology, Heart Hospital  
Hamad Medical Corporation

**Dr. Suad Alemam**

Medical Resident  
Hamad Medical Corporation

**Dr. Suzan Gamie Nassar**

Associate Consultant, Academic General Pediatrics  
Hamad Medical Corporation

**Dr. Syed Jaffery**

Surgeon  
Ministry of Public Health

**Dr. Warda Ali H. Saleh**

Deputy Chair, Emergency Department  
Hamad Medical Corporation

**Eftikar Mohammed Al-Yafei**

Clinical Nurse Specialist  
Hamad Medical Corporation

**Dr. Samar Osman Mahgoub**

Consultant, General Pediatrics  
Hamad Medical Corporation

**Dr. Shannon Connor Phillips**

President, retired  
Intermountain Health

**Dr. Smitha Joel**

Senior Quality and Risk Manager  
Hamad Medical Corporation

**Dr. Sufia Athar**

Specialist, Obstetrics and Gynecology  
Hamad Medical Corporation

**Dr. Swamyvel Sethuraman**

Nurse  
Hamad Medical Corporation

**Dr. Tarteel Mohamed**

Resident, Community Medicine  
Hamad Medical Corporation

**Dr. Zain A. Bhutta**

Clinical Research Specialist  
Hamad Medical Corporation

**Fathia Baiti**

Charge Nurse  
Hamad Medical Corporation



---

## FORUM SPEAKERS

---

**Fatima Mustafa**

Assistant Director Pediatric Rehabilitation  
Hamad Medical Corporation

**Fatma Mohamed Khamis**

Clinical Pharmacist  
Hamad Medical Corporation

**Fida Ahmad**

Head of Quality Improvement  
Hamad Medical Corporation

**Gamal Arafat Hamzza**

Clinical Imaging Services Coordinator  
Hamad Medical Corporation

**Gregg George Gruyal**

Nurse  
Hamad Medical Corporation

**Hajar Mowafaq Ruqibat**

Head Nurse  
Hamad Medical Corporation

**Hanen Mrabet**

Head Nurse  
Hamad Medical Corporation

**Hany Abdelsalam**

Nursing Informatics Specialist  
Hamad Medical Corporation

**Iain Francis Tulley**

Chief Executive Officer, Mental Health Services  
Hamad Medical Corporation

**Ibtisam Mohammad Suliman Musameh**

Clinical Pharmacist  
Hamad Medical Corporation

**Ismail Abu-Sheikh**

Clinical Nurse Specialist  
Hamad Medical Corporation

**Issa Mohamed Al Shaq**

Member, Patient and Family Advisory Council  
(PFAC)  
Hamad Medical Corporation

**Jamal Kutkut**

Director of Rehabilitation  
Hamad Medical Corporation

**Jennifer Bondoc**

Occupational Therapy Specialist  
Hamad Medical Corporation

**Jeremy Segall**

Chief Wellness Officer  
NYC Health + Hospital

**Jincy Jose**

Nurse  
Hamad Medical Corporation

---

## FORUM SPEAKERS

---

**Joash De Gracia**

Nurse  
Hamad Medical Corporation

**Khadija Mohammed**

AED, Quality Improvement and Patient Safety  
Hamad Medical Corporation

**Magda Elmarakby**

Director of Nursing  
Hamad Medical Corporation

**Mais AlQudah**

Physiotherapist  
Hamad Medical Corporation

**Marwa Moghazi**

Nurse Educator  
Hamad Medical Corporation

**Mary Deth Bejona**

Nurse  
Hamad Medical Corporation

**Mercia Rekha Dsouza**

Nurse Educator  
Hamad Medical Corporation

**Mohammed Abdelfateh**

Nurse  
Hamad Medical Corporation

**Jussara Brito**

Advanced Clinical Nurse Specialist  
Hamad Medical Corporation

**Kiran James**

Quality Improvement  
Hamad Medical Corporation

**Mahsa Najafgholi**

Midwife  
Hamad Medical Corporation

**Mark Agramon**

Project Specialist, IHI Improvement Advisor,  
HHQI  
Hamad Medical Corporation

**Marwa Mohamed Hasbelnabi Beel**

Nurse  
Hamad Medical Corporation

**Maryam Ali Ameri**

Head Nurse  
Hamad Medical Corporation

**Michael Giuliano**

President, Planetree International  
Planetree International

**Mohamad Fakh**

Chief Nursing Officer  
Fakeeh University Hospital

---

## FORUM SPEAKERS

---

**Mohammed Aldhoun**

Director of Nursing  
Hamad Medical Corporation

**Monalisa Watfa**

PCC Consultant  
Planetree International

**Muhammed Muyyarikandi**

Nurse  
Hamad Medical Corporation

**Muna Atrash**

Quality and Patient Safety Specialist  
Hamad Medical Corporation

**Naseem Almulla**

Director of Beneficiary Experience  
Council of Health Insurance

**Nasser Al Naimi**

Chief of Patient Experience, HMC and Director,  
Hamad Healthcare Quality Institute  
Hamad Medical Corporation

**Oliver Sear**

Head Experience and Design  
PwC

**Osaid Ibrahim**

Head Nurse  
Hamad Medical Corporation

**Pauline Salvador**

Charge Nurse  
Hamad Medical Corporation

**Purushotham Manjusri**

Member, Patient and Family Advisory Council  
(PFAC), Communicable Disease Center  
Hamad Medical Corporation

**Remya Jose**

Clinical Nurse Specialist  
Hamad Medical Corporation

**Rohini Castillion**

Nurse Educator  
Hamad Medical Corporation

**Romeo Miguel Alonzo**

Assistant Director of Nursing  
Jamaica Hospital Medical Center, New York

**Rosalie Ainie Basco Guirren**

Charge Nurse  
Hamad Medical Corporation

**Salwa Al Rawaili**

AED of Nursing  
Hamad Medical Corporation

**Sharin Koshy Varghese**

Clinical Nurse Specialist Intern  
Hamad Medical Corporation

---

## FORUM SPEAKERS

---

**Sherouk Morsi**

Project Manager  
Hamad Medical Corporation

**Shiju Ramapurath**

Clinical Nurse Specialist  
Hamad Medical Corporation

**Shyni Santhosh**

Nurse Educator  
Hamad Medical Corporation

**Siji Mathew**

Nurse  
Hamad Medical Corporation

**Sohel Samnani**

PCC Ambassador  
Hamad Medical Corporation

**Stephanie Adler Yuan**

Vice President, Planetree International  
Planetree International

**Tatiana Vasilachi**

Co Chair, Patient and Family Advisory Council  
(PFAC)  
Hamad Medical Corporation

**Yusuf Kassim AlRefai**

Anesthesia Technologist  
Hamad Medical Corporation

**Zenat MohmmÖd Kanfosh**

Quality Improvement Reviewer  
Hamad Medical Corporation

---

## FORUM MODERATORS

---

**Ana Mar Jimena**

Improvement Specialist, Leader, and Coach  
Hamad Medical Corporation

**Anas Al Masri**

Quality Improvement Reviewer  
Hamad Medical Corporation

**Abil Paul Luez**

Anesthesia Technologist  
Hamad Medical Corporation

**Adline Rebello**

Outpatient Nurse  
Hamad Medical Corporation

**Ahmed Gamaleldin Mohamed Mohamed Sallam**

Nurse Educator  
Hamad Medical Corporation

**Ahmed Mohamed Tawfeek**

Pharmacy Technician  
Hamad Medical Corporation

**Akef Mohammad Yousef Alkhatab**

Nurse Educator  
Hamad Medical Corporation

**Aleen Sudqi Suleiman Qadsieh**

Head of Quality Improvement  
Hamad Medical Corporation

**Ammar Suleiman Ahmad Malkawi**

Infection Control Practitioner  
Hamad Medical Corporation

**Andrin Antony**

Charge Nurse  
Hamad Medical Corporation

**Ann Kartine Jose Cunano**

Charge Nurse  
Hamad Medical Corporation

**Anusha Konnayath**

Project Support Officer  
Hamad Medical Corporation

**Aya Othman**

Quality Improvement Reviewer  
Hamad Medical Corporation

**Ayan Mohamed Ahmed Shire**

Director of Nursing  
Hamad Medical Corporation

**Bassel El Sayegh**

Regional Director EMEA  
Planetree International

**Deepshikha Sahni**

Program Director  
Hamad Medical Corporation

---

## FORUM MODERATORS

---

**Dr. Ahmed Alhammadi**

Chair of Pediatric Medicine  
Sidra Medicine

**Dr. Carolin Beck**

Specialist, Pediatrics  
Hamad Medical Corporation

**Dr. Fatima AlShibani**

Medical Resident  
Hamad Medical Corporation

**Dr. Khalid Siddig**

Consultant, Pediatrics  
Hamad Medical Corporation

**Ehsan El Hajj**

Physiotherapist  
Hamad Medical Corporation

**Eman Rafaat**

Quality Improvement Reviewer  
Hamad Medical Corporation

**Faheema Abduljaleel**

Senior Audiology Technician  
Hamad Medical Corporation

**George V Joy**

Nurse Researcher  
Hamad Medical Corporation

**Dr. Almunzer Abduljalil Zakaria**

Acting Executive Director of Clinical Services, Al  
Wakra Hospital  
Hamad Medical Corporation

**Dr. Charles Wesley**

Nursing House Supervisor  
Hamad Medical Corporation

**Dr. Huda Saleh**

Corporate Lead, Women's Service and Executive  
Director, Quality and Patient Safety  
Hamad Medical Corporation

**Dr. Manasik Hassan**

Pediatrics Consultant and Assistant Professor of  
Clinical Pediatric at (WCM-Q)  
Hamad Medical Corporation

**Eman Jamil Hmoud Shuraiqi**

Senior Dental Hygienist  
Hamad Medical Corporation

**Erilyn Leigh Manalo**

Nurse  
Hamad Medical Corporation

**Faisal Amur Khamis Al Hanshi**

Head Nurse  
Hamad Medical Corporation

**Haya Samara**

Director of Nursing Education  
Hamad Medical Corporation

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## FORUM MODERATORS

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**Heba N A Shehada**

Head Nurse  
Hamad Medical Corporation

**Josephine Tabor Tindogan**

Director Nursing  
Hamad Medical Corporation

**K Theresa Thomas**

Senior Quality Improvement Reviewer  
Hamad Medical Corporation

**Kimberly Morabe Villanueva**

Nurse  
Hamad Medical Corporation

**Lijo Mariam Thomas**

Nurse Educator  
Hamad Medical Corporation

**Maryam Al Tamimi**

Director of Nursing  
Hamad Medical Corporation

**Mehdi Dabbous**

Charge Nurse  
Hamad Medical Corporation

**Mohamed Ahmed Ismail Aly**

Nursing Informatics Coordinator  
Hamad Medical Corporation

**Mohammed Dawoud Younus Amrou**

Nursing Duty Supervisor  
Hamad Medical Corporation

**Nashwa Fikri**

Charge Nurse  
Hamad Medical Corporation

**Ossama Nagy Masoud Moustafa**

Quality Improvement Reviewer  
Hamad Medical Corporation

**Parvin Ghasemi**

Clinical Nurse Specialist  
Hamad Medical Corporation

**Raghda Ahmad Hamad**

Head Nurse  
Hamad Medical Corporation

**Raissa Jacinto Pudao**

Senior Quality Improvement Reviewer  
Hamad Medical Corporation

**Rathi Devi Abiraman**

Physiotherapist  
Primary Health Care Corporation

**Renad Ali Yousef Aldardoor**

Nurse  
Hamad Medical Corporation



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## FORUM MODERATORS

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### **Renan Mahmoud Mohammad El Tous**

Quality Improvement Reviewer  
Hamad Medical Corporation

### **Roderic Batang Dayag**

Head of Quality Improvement  
Hamad Medical Corporation

### **Showbeez Kader Pallam**

Project Officer  
Hamad Medical Corporation

### **Stalin Jose Chinnathampi**

Physiotherapist  
Lekhwiya

### **Takwa Mahmoud**

Senior Quality Improvement Reviewer  
Hamad Medical Corporation

### **Thanveer Thayyullathil**

Laboratory Senior Technologist  
Hamad Medical Corporation

### **Michael Giuliano**

President, Planetree International  
Planetree International

### **Monalisa Watfa**

PCC Consultant  
Planetree International

### **Stephanie Adler Yuan**

Vice President, Planetree International  
Planetree International

## SATURDAY 25 OCTOBER 2025

| TIME          | ACTIVITY                                                                                                                                                 | SPEAKER                                                                                                                     | LOCATION      |
|---------------|----------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|---------------|
| 7.00 – 8.00   | Registration                                                                                                                                             |                                                                                                                             |               |
| 8.20 – 8.30   | <b>TRANSITION</b>                                                                                                                                        |                                                                                                                             |               |
| 8.30 – 9.00   | Opening Ceremony                                                                                                                                         | Nasser Al Naimi and Michael Giuliano                                                                                        | Al Dafna Hall |
| 9.00 – 10.00  | Plenary Session 1 : Exploring The Six Fundamentals of a Leading Patient Experience Program                                                               | Alan Dubovsky                                                                                                               | Al Dafna Hall |
| 10.00 – 10.10 | <b>TRANSITION</b>                                                                                                                                        |                                                                                                                             |               |
| 10.10 – 11.10 | <b>BREAKOUT GROUP A</b>                                                                                                                                  |                                                                                                                             |               |
| <b>A1</b>     | Experiential Healthcare by Design: Humancentric Technology and Innovation                                                                                | Dr. Richard Jenkins<br>Oliver Sear                                                                                          | Al Dafna Hall |
| <b>A2</b>     | Compassionate Human Interactions (CHI) – Leader's Session                                                                                                | Michael Giuliano                                                                                                            | Salwa 3       |
| <b>A3</b>     | Caring Together: Addressing Dementia Vulnerabilities Through Integrated Home-Based Support                                                               | Marwa Moghazi<br>Asmahan Abdo                                                                                               | Salwa 2       |
| <b>A4</b>     | Person-Centered Medication Reviews: How Clinical Pharmacist-Patient Interactions Prevent Harm in Emergency Care                                          | Ibtisam Mohammad Suliman Musameh                                                                                            | Bashir        |
| <b>A5</b>     | Compassion at Home: Qatar's First End-of-Life Home Care Program                                                                                          | Dr. Feras Haddad<br>Dr. Ibrahim Mahamoud<br>Ismail Abu-Sheikh                                                               | Salwa 1       |
| <b>A6</b>     | Creating Healthy Workspaces: The Power of Ergonomics, Inclusivity, and Wellbeing in Non-Invasive Cardiology                                              | Dr. Smitha Anilkumar<br>Fida Ahmad                                                                                          | Al Rayyan     |
| <b>A7</b>     | Informed. Empowered. Prepared: The Advance Care Directive Program                                                                                        | Dr. Huda Saleh<br>Dr. Mariam Ali M H Al-Baloushi                                                                            | Al Majlis     |
| 11.10 – 11.20 | <b>TRANSITION</b>                                                                                                                                        |                                                                                                                             |               |
| 11.20 – 12.20 | <b>BREAKOUT GROUP B</b>                                                                                                                                  |                                                                                                                             |               |
| <b>B1</b>     | Bringing People Together: Teamwork, Communication and Working Styles for Better Care                                                                     | Mark Agramon<br>Dr. Khawla Ahmed Ali Athamneh                                                                               | Salwa 3       |
| <b>B2</b>     | Mentorship Program Framework: A Mentorship Model for Advancing Person Centered Care                                                                      | Khadija Mohammed<br>Dr. Almunzer Abduljalil Zakaria                                                                         | Salwa 1       |
| <b>B3</b>     | Person-Centered Care in Action: Building Capacity, Culture, and Impact                                                                                   | Naseem Almulla                                                                                                              | Al Majlis     |
| <b>B4</b>     | C.A.R.E. Under Pressure: Humanizing the Hustle in Emergency Rooms. They May Forget Your Name, But Not How You Cared                                      | Joash De Gracia<br>Rosalie Ainie Basco Guirren                                                                              | Bashir        |
| <b>B5</b>     | Digital Storytelling for Health: Applying Narrative Medicine to Patient Portal Design From Challenge to Change: Patient Voices Driving Digital Solutions | ALAnoud Ali ALFehaidi                                                                                                       | Nakhil        |
| <b>B6</b>     | Advancing Person-Centered Care through Patient and Family Engagement                                                                                     | Deepshikha Sahni<br>Ali Al Hajj<br>Purushotham Manjusri<br>Tatiana Vasilachi<br>Dr. Latifa Mahmoud El-Hinnawi               | Salwa 2       |
| <b>B7</b>     | Workforce Wellness as the Pathway to Person-Centered Care                                                                                                | Jeremy Segall                                                                                                               | Al Rayyan     |
| 12.20 – 13.30 | <b>LUNCH AND PRAYER</b>                                                                                                                                  |                                                                                                                             |               |
| 13.30 – 14.30 | Plenary Session 2: The Person-Centered Care (PCC) Operating System                                                                                       | Michael Giuliano                                                                                                            | Al Dafna      |
| 14.30 – 14.50 | <b>BREAK AND PRAYER</b>                                                                                                                                  |                                                                                                                             |               |
| 14.50 – 15.50 | <b>BREAKOUT GROUP C</b>                                                                                                                                  |                                                                                                                             |               |
| <b>C1</b>     | Patient Experience and AI Medical Chatbots                                                                                                               | Fatma Mohamed Khamis                                                                                                        | Al Majlis     |
| <b>C2</b>     | Compassionate Human Interactions (CHI) Workshop                                                                                                          | Bejoy Varghese<br>Bini John Babu                                                                                            | Salwa 3       |
| <b>C3</b>     | Empathy by Design: Engineering the Environment to Be Kind                                                                                                | Mohamad Fakihi                                                                                                              | Al Dafna      |
| <b>C4</b>     | Enhancing Cognitive Social Communication Skills in Traumatic Brain Injury: A Multidisciplinary Rehabilitation Study in Qatar                             | Basim Mohammad Abu Ghalieh                                                                                                  | Salwa 2       |
| <b>C5</b>     | Enhancing Patient Safety and Recovery Through Positive Behavior Support and Behavioral Activation: A Person-Centered Model at Mental Health Services     | Ahmed Mohamed Younes Mohamed<br>Dr. Majid Ali Y. A. Al Abdulla<br>Amal Salman S. M. Alobaidli<br>Dr. Mohamed F. Mohamed Ali | Bashir        |
| <b>C6</b>     | From Illness to Wellness: A Staff-Centered Approach to Wellness and Resilience in Rumailah Hospital (RH) and Non-Communicable Diseases (NCD) Service     | Al Anoud Ali H Z Al Fehaidi<br>Magda Elmarakby<br>Dr. Mohamed Shaheem                                                       | Salwa 1       |
| <b>C7</b>     | When Care Speaks from the Heart: Voices of Compassion – Ambassadors Side by Side                                                                         | Sherouk Morsi<br>Arti Jain<br>Syed Jaffery<br>Annie Damalerio<br>Sohel Samnani                                              | Al Rayyan     |

## SATURDAY 25 OCTOBER 2025

| TIME          | ACTIVITY                                                                                                                                        | SPEAKER                                                                     | LOCATION          |
|---------------|-------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------|-------------------|
| 15.50 – 16.00 | TRANSITION                                                                                                                                      |                                                                             |                   |
| 16.00 – 17.00 | BREAKOUT GROUP D                                                                                                                                |                                                                             |                   |
| D1            | Enhancing Barcode Medication Administration Compliance to Improve Patient Safety in a Trauma Intensive Care Unit: A Quality Improvement Project | Muhammed Muyyarikandi<br>Dr. Gautam L. Sharma                               | Salwa 3           |
| D2            | Pre-Procedure Patient Engagement to Strengthen Readiness and Reduce Inefficiencies in Endoscopic Procedures: A Person-Centered Care Initiative  | Gregg George Gruyal<br>Maryam Ali Ameri                                     | Bashir            |
| D3            | Breathe Safe – Supporting Successful Home Transitions for Complex Care Patients from Pediatric Long-term Care Unit 3                            | Pauline Salvador<br>Ambily Stanley                                          | Al Rayyan         |
| D4            | Enhancing Workplace Well-Being: Unraveling the Influence of Emotional Intelligence on Nurses and Midwives                                       | Dr. Sufia Athar<br>Hanan Mrabet                                             | Al Majlis         |
| D5            | From Challenge to Change: Patient Voices Driving Digital Solutions                                                                              | Fida Ahmad<br>Aya Othman                                                    | Salwa 1           |
| D6            | Children's Satisfaction and Expectations for a Child-Friendly Hospital Environment                                                              | Dr. Ananth Nazarene<br>Amudha Pattabi                                       | Salwa 2           |
| D7            | Zero Pending: Urgent Strategies to Enhance Access for Pediatric Patients waiting Auditory Brainstem Response (ABR) Testing in the Pediatric     | Dr. Reni Kandampully Chandran<br>Dr. Mohammed Ibrahim Qusad<br>Fathia Balti | Nakhil            |
| 17.00 – 17.10 | TRANSITION                                                                                                                                      |                                                                             |                   |
| 17.10 – 18.10 | Poster Presentation                                                                                                                             |                                                                             | Dafna/Salwa Foyer |
| 18.10 – 18.20 | TRANSITION                                                                                                                                      |                                                                             |                   |



## SUNDAY 26 OCTOBER 2025

| TIME          | ACTIVITY                                                                                                                                                                                         | SPEAKER                                                                                        | LOCATION  |
|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|-----------|
| 7.00 – 7.30   | Registration                                                                                                                                                                                     |                                                                                                |           |
| 7.50 – 8.00   | TRANSITION                                                                                                                                                                                       |                                                                                                |           |
| 8.00 – 9.00   | Plenary Session 3: Our Promise and Our Joy: Care and Caring for All                                                                                                                              | Dr. Shannon Connor Phillips, MPH                                                               | Al Dafna  |
| 9.00 – 9.10   | TRANSITION                                                                                                                                                                                       |                                                                                                |           |
| 9.10 – 10.10  | BREAKOUT GROUP E                                                                                                                                                                                 |                                                                                                |           |
| E1            | One Voice, One Record Standardizing PCC Nursing Documentation Through EMR                                                                                                                        | Abdullah Abu Suad<br>Hany Abdelsalam                                                           | Salwa 1   |
| E2            | Together for Healing: Engaging Care Partners to Strengthen Continuity of Care                                                                                                                    | Siji Mathew<br>Mohammed Abdelfateh<br>Jincy Jose<br>Sharin Koshy Varghese                      | Al Rayyan |
| E3            | Person-Centered Medication Reviews: How Clinical Pharmacist-Patient Interactions Prevent Harm in Emergency Care                                                                                  | Iain Francis Tulley<br>Amal Salman S. M. Alobaidli<br>Idris Fornah<br>Ayan Mohamed Ahmed Shire | Salwa 3   |
| E4            | All-in-One Click Program – Digital Transformation for Smarter Learning, Confident Staff, and Safer Patients                                                                                      | A/Latif Mabrouk Feki<br>Cherif Boutabba<br>Yusuf Kassim AlRefai                                | Al Majlis |
| E5            | Invisible Moments: Observation-based Learnings in Patient Experience and Person-Centered Care                                                                                                    | Adel Al Shabaan                                                                                | Al Dafna  |
| E6            | Segmenting the Emergency Department for Effective PCC Implementation Ensuring Optimal Patient Flow                                                                                               | Dr. Zain A. Bhutta<br>Asmaa Mosa Saleh Mosa Al-Atey<br>Dr. Warda Ali H. Saleh                  | Bashir    |
| E7            | Improving Timely Pediatric Discharges through Early, Patient-Centered Discharge Planning                                                                                                         | Dr. Samar Osman Mahgoub<br>Dr. Shabina Khan                                                    | Salwa 2   |
| 10.10 – 10.20 | TRANSITION                                                                                                                                                                                       |                                                                                                |           |
| 10.20 – 11:20 | BREAKOUT GROUP F                                                                                                                                                                                 |                                                                                                |           |
| F1            | Enhancing Rehabilitation of Neuromuscular Patients through Virtual Reality, Artificial Intelligence, Gamification, and Staff Engagement Initiatives                                              | Marwa Mohamed Hasbelnabi Belel                                                                 | Nakhil    |
| F2            | Connecting with the «Hard to Reach» – Delivering Equitable Care to Incarcerated Individuals in Qatar                                                                                             | Dr. Manoj Kizhakkepeedikayil Varghese<br>Kiran James                                           | Al Majlis |
| F3            | Designing Seamless Journeys: Embedding Person-Centered Care Across Boundaries                                                                                                                    | Monalisa Watfa                                                                                 | Salwa 3   |
| F4            | ICU Nursing Redefined: Partnerships that Drive Confidence, Compassion, and Person-Centered Care                                                                                                  | Mary Deth Bejona<br>Osaid Ibrahim<br>Abir Hajjaj                                               | Salwa 1   |
| F5            | Extending Care Beyond Walls: Digital Pathways in Geriatric Rehabilitation                                                                                                                        | Mais AlQudah<br>Dr. Maryam AlObaidli                                                           | Salwa 2   |
| F6            | Delivering Together: A Cultural Shift from Tradition to Trust in Family-Centered Birth                                                                                                           | Dr. Mariam Al Beloushi<br>Dr. Smitha Joel                                                      | Al Rayyan |
| F7            | From Silence to Support: 'Ummomah', Qatar's First Nurse-Led Model for Perinatal Mental Health Care                                                                                               | Jussara Brito<br>Mahsa Najafgholi                                                              | Bashir    |
| 11.20 – 11.30 | TRANSITION                                                                                                                                                                                       |                                                                                                |           |
| 11:30 – 12:30 | BREAKOUT GROUP G                                                                                                                                                                                 |                                                                                                |           |
| G1            | Health Improvement Profile – An Interdisciplinary, Nurse-Led, Patient-Centered Approach to Enhancing Physical Health in Individuals with Severe Mental Illness in Mental Health Services, Qatar. | Dr. Ananth Nazarene<br>Dr. Swamyvel Sethuraman<br>Divya Cecilia Dsouza<br>Shyni Santhosh       | Bashir    |
| G2            | Strengthening the Core of Human Experience: Nursing Leadership Collaborative Strategies to Optimize Knowledge on Person-Centered Care                                                            | Romeo Miguel Alonzo                                                                            | Al Majlis |
| G3            | Feeling the Difference: Emotional Intelligence Key to PCC                                                                                                                                        | Dr. Jawed Iqbal<br>Catherine Jamias                                                            | Salwa 3   |
| G4            | From Inter-professional Education to Collaborative Practice: Integrating Person-Centered Care                                                                                                    | Dr. Manasik Hassan<br>Dr. Magda Yousef<br>Dr. Eman Al Maslamani                                | Salwa 1   |
| G5            | From Ideas to Impact: Al Wakra Hospital's (AWH) Framework for Staff-Driven PCC Solutions                                                                                                         | Dr. Almunzer Zakaria<br>Muna Atrash<br>Salwa Al Rawaili                                        | Salwa 2   |
| G6            | Exploring unmet needs among family members of children with Cerebral Palsy: A Mixed Method Study                                                                                                 | Remya Jose<br>Dr. Kalpana Singh                                                                | Nakhil    |

## SUNDAY 26 OCTOBER 2025

| TIME          | ACTIVITY                                                                                                                                                              | SPEAKER                                                                                                       | LOCATION  |
|---------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------|-----------|
| 12.30 - 13.30 | LUNCH & PRAYER                                                                                                                                                        |                                                                                                               |           |
| 13.30 - 14.30 | Plenary Session 4: Leading with Person-Centered Care: Transforming the Future of Healthcare                                                                           | Michael Giuliano<br>Nasser Al Naimi<br>Dr. Muna Al Maslamani<br>Dr. Nidal Ahmad Asaad<br>Issa Mohamed Al Shaq | Al Majlis |
| 14.30 - 15.00 | Poster Awards Ceremony                                                                                                                                                | Dr. Khalid Al Jalham and Nasser Al Naimi                                                                      | Al Majlis |
| 15.00 - 15.10 | Closing Remarks                                                                                                                                                       | Dr. Khalid Al Jalham                                                                                          | Al Majlis |
| 15.10 - 15.40 | BREAK AND PRAYER                                                                                                                                                      |                                                                                                               |           |
| 15.40 - 16.40 | BREAKOUT GROUP H                                                                                                                                                      |                                                                                                               |           |
| H1            | From Access to Engagement: Holistic Person-Centered Transformation in QRI Pediatric Speech Therapy Unit                                                               | Dr. Reuben Thomas Varghese<br>Jamal Kutkut<br>Asha Gopinath                                                   | Bashir    |
| H2            | Narrative Medicine: Cultivating Community & Connection to Advance Person-Centered Care                                                                                | Stephanie Adler Yuan                                                                                          | Salwa 3   |
| H3            | Multimorbidity and the Confidence Gap: Baseline Associations Between Self-Efficacy and Medication Adherence from Nurse-led Self-Management Medication Adherence Trial | Dr. Kalpana Singh<br>Eftikar Mohammed Al-Yafei                                                                | Salwa 2   |
| H4            | Advancing Person-Centred Pre-Hospital Care with Artificial Intelligence: A New Era for Quality and Patient Safety                                                     | Dr. Hassan Farhat<br>Dr. James Laughton                                                                       | Al Rayyan |
| H5            | Pediatric Sedation-Free MRI: Enhancing Child-Centered and Cost-Effective Services                                                                                     | Zenat Mohmm'd Kanfosh<br>Dr. Manasik Hassan<br>Gamal Arafat Hamzza<br>Dr. Basema Ahmed Abdulla Al Hourri      | Nakhil    |
| H6            | Beyond Free Access: Lost Opportunities, Behavioral and System-Level Drivers of Cervical Cancer Screening in Qatar                                                     | Dr. Nahlah AlMesbah<br>Dr. Jihene Maatoug<br>Dr. Tarteel Mohamed<br>Dr. Suad Alemam                           | Salwa 1   |
| H7            | Empowering health: A new Era of patient experince                                                                                                                     | Dr. Abeer Al Subait                                                                                           | Al Majlis |
| 16.40 - 16.50 | TRANSITION                                                                                                                                                            |                                                                                                               |           |
| 16.50 - 17.50 | BREAKOUT GROUP I                                                                                                                                                      |                                                                                                               |           |
| I1            | Enhancing Digital Equity and Accessibility in Long-Term Pediatric Care through Eye-Gaze Technology                                                                    | Aswathy Santhasivan<br>Hajar Mowafaq Ruqibat                                                                  | Bashir    |
| I2            | Strengthening First-Time Fathers' Engagement in Newborn Care: A Mixed-Methods Study Aligned with the Care Partner Program                                             | Mercia Rekha Dsouza<br>Rohini Castillon                                                                       | Al Rayyan |
| I3            | Culturally Inclusive Inpatient Leisure Engagement Activity Program (I-LEAP): Enhanced Patient and Family Experience                                                   | Dr. Menandro Mahinay<br>Jennifer Bondoc                                                                       | Salwa 1   |
| I4            | A Person-Centered Fast-Track Clinic Model: Improving Access to Urgent Pediatric Care for Children and Families                                                        | Dr. Ahmed Essam Elghawaby<br>Dr. Suzan Gamie Nassar<br>Dr. Dana Al-Ali<br>Dr. Khaled Siddiq                   | Al Majlis |
| I5            | Compassionate Human Interactions (CHI)                                                                                                                                | Bejoy Varghese<br>Bini John Babu                                                                              | Salwa 3   |
| I6            | How Do Patients Perceive their Disability in Qatar? A Mixed Method Approach                                                                                           | Dr. Kalpana Singh<br>Anu Jacob                                                                                | Salwa 2   |
| I7            | From Prediction to Prevention: Using DASA to Sustain Person-Centered Safety in Acute Mental Health Services, Qatar                                                    | Dr. Ananth Nazarene<br>Dr. Swamyvel Sethuraman<br>Shiju Ramapurath                                            | Nakhil    |
| 17.50 - 18.00 | TRANSITION                                                                                                                                                            |                                                                                                               |           |
| 18.00 - 19.00 | BREAKOUT GROUP J                                                                                                                                                      |                                                                                                               |           |
| J1            | Advancing Patient Equity and Experience through Data-Driven Reforms at Al-Wakra Hospital: A Person-Centered Care Initiative                                           | Fatima Mustafa<br>Dr. Hussein Mohamad Ahmad Ziab                                                              | Salwa 1   |
| J2            | Partners in Healing: PCC Approaches to Prevent and Heal Pressure Injuries at Home                                                                                     | Mohammed Aldhoun<br>Cini Joseph                                                                               | Al Rayyan |
| J3            | Systematic Personalization in Care: Healthy Orthorexia and Orthorexia Nervosa Among Nurses in Qatar                                                                   | Dr. Amudha Pattabi<br>Dr. Ananth Nazarene                                                                     | Salwa 2   |
| J4            | Empowering voices: Building meaningful partnerships through the Patient and Family Advisory Council (PFAC)                                                            | Salwa Alrawaili<br>Ali Al Haj<br>Muna Atrash                                                                  | Al Majlis |
| J5            | Nothing About Me, Without Me: Bedside Handover in HGH-ED                                                                                                              | Aml Abdelhamid Ahmed Gomaa                                                                                    | Nakhil    |





## TRACK 1: PERSON-CENTERED DIGITAL TRANSFORMATION

| CODE | TITLE                                                                                                                                                                                      |
|------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 001  | AI Revolutionizes Women's Health: A New Era in Obstetrics, Gynecology, and Reproductive Medicine: A Systematic Review                                                                      |
| 002  | Smart Support for Moms: Digital Pathways to Sustainable Breastfeeding in Baby-Friendly Care                                                                                                |
| 003  | Safer Smarter Care with Alaris Cerner Integration                                                                                                                                          |
| 004  | From Waiting to Knowing: Enhancing Patient Experience in Triage Area with QMatic System                                                                                                    |
| 005  | Revolutionary Digital Health Integration: Transforming Geriatric Nutrition Care Through Innovative Family-Inclusive Telehealth Solutions                                                   |
| 006  | Electronic Physician's Portfolio: Driving Digital Care                                                                                                                                     |
| 007  | Innovative Discharge Pack: Optimizing Patient Experience in Psychiatric Discharge                                                                                                          |
| 008  | Reducing Pediatric Pre-operative Anxiety Through Immersive Virtual Reality                                                                                                                 |
| 009  | Pictographs in Action: Transforming Wound care Outcomes                                                                                                                                    |
| 010  | From Supervised Therapy to Home Program: A Digital Model for Person-Centered Geriatric Physiotherapy                                                                                       |
| 011  | From Delay to Precision: Person-Centered Digital Transformation in Chemotherapy Services at NCCCR                                                                                          |
| 012  | Lean Redesign of Chemotherapy Services                                                                                                                                                     |
| 013  | Bridging Digital Gaps in Patient Education                                                                                                                                                 |
| 014  | Reducing Out-Patient Pharmacy Waiting Time in Hamad bin Khalifa Hospital by Introducing Pharmacy Automation                                                                                |
| 015  | Tech-Driven Tranquility: Employing Noise Meters for Patient-Centered Noise Reduction in Pediatric Care                                                                                     |
| 016  | Digital Health in Action: Auto-verification Advancing Person-Centered Laboratory Transformation at National Centre for Cancer Care and Research (NCCCR)                                    |
| 017  | Enhancing Patient Safety and Care with Peripheral Intravenous Line Status Monitoring and Alert System of Insertion Site through AI-Driven Solution in Al Wakra Hospital Pediatric Division |
| 018  | Click Confirm and Cure: VDOTS in Tuberculosis                                                                                                                                              |
| 019  | From Resistance to Recognition: Building an Age-Friendly Geriatric Unit at AWH (4 North)                                                                                                   |
| 020  | How Digital Health Portals Enable Person-Centered Care to Life: Insights from the 'Feel-See-Hear' Co-Listening Experience                                                                  |

## TRACK 2: COLLABORATIVE CARE: BUILDING PARTNERSHIPS FOR BETTER OUTCOMES

| CODE | TITLE                                                                                                                                                                                                          |
|------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 021  | Empowering Families, Elevating Care: Successful Implementation of the Care Partner Program in the Pediatric Long-Term Care Unit – Green Zone One, Al Maha Pediatric Specialized Care Center, Al Wakra Hospital |
| 022  | From Confusion to Confidence: The Power of Teach-Back                                                                                                                                                          |
| 023  | Cultivating Quality: A Path to Zero Blood Culture Contamination in Maternal Care                                                                                                                               |
| 024  | Collaborative Care for Better Outcomes: Implementing the Minimization of Aggression and Violence Intervention in Acute Mental Health, Qatar                                                                    |
| 025  | Assessing Compassion Fatigue Among Maternity Nurses and Midwives through Mixed-Method Research: Basis in Shaping the Future of Person-Centered Maternity Care                                                  |
| 026  | PCC in Motion: Improving Continuity of Care Post-ED Discharge Through Community Health Navigators: Qatar Red Crescent as Example                                                                               |
| 027  | Implementing Person-Centered Care Principles to Reduce Turnaround Time to First Visit: A Pediatric Success Story                                                                                               |
| 028  | Delivering Impact in 25 Minutes: Improving Parent Engagement and Satisfaction at Al Maha Pediatric Specialized Care Center – Al Wakra Hospital                                                                 |
| 029  | Enhancing Balance and Preventing Falls: Geriatric Vestibular Physiotherapy at Rumaila Hospital.                                                                                                                |
| 030  | Communication as a Leadership Tool for Chronic Disease Management in the Middle East and North Africa (MENA) Region: A Systematic Review                                                                       |
| 031  | Labor of Love: Transforming Maternity Care In Emergency Departments for Expectant Mothers!                                                                                                                     |
| 032  | Advancing Person-Centered Care through Comprehensive Compassionate Human Interaction (CHI) Training at Al Wakra Hospital                                                                                       |
| 033  | Visual Demonstration Improves Health Literacy and Informed Decision Making. An Evidence-Based Practice from the Valve Clinic                                                                                   |
| 034  | Hemodialysis Patients as Partners: Transforming Mineral Bone Disease Management from Protocols to Person-Centered Care in Dialysis                                                                             |
| 035  | Optimizing Discharge Efficiency for Post Tonsillectomy Patients                                                                                                                                                |
| 036  | Lucktastic Ambulatory Care Center Edition Pick A Card Any Card                                                                                                                                                 |
| 037  | Transforming Peritoneal Dialysis Care: Individualized, Effective, and Patient-Centered                                                                                                                         |
| 038  | Play-Based Pediatric Nursing: Utilizing Play as a Therapeutic Tool at Pediatric Division AWH                                                                                                                   |
| 039  | Strengthening Person-Centered Cardiac Care Through Community Partnerships                                                                                                                                      |
| 040  | The “Kafou” Award Program: A Culturally Rooted Staff Recognition Initiative to Promote Excellence in Emergency Care                                                                                            |
| 041  | Patient Voices in Focus: Adapting Patient-Reported Outcomes Measures (PROMs) for Symptom Visibility in Dialysis                                                                                                |



## TRACK 2: COLLABORATIVE CARE: BUILDING PARTNERSHIPS FOR BETTER OUTCOMES

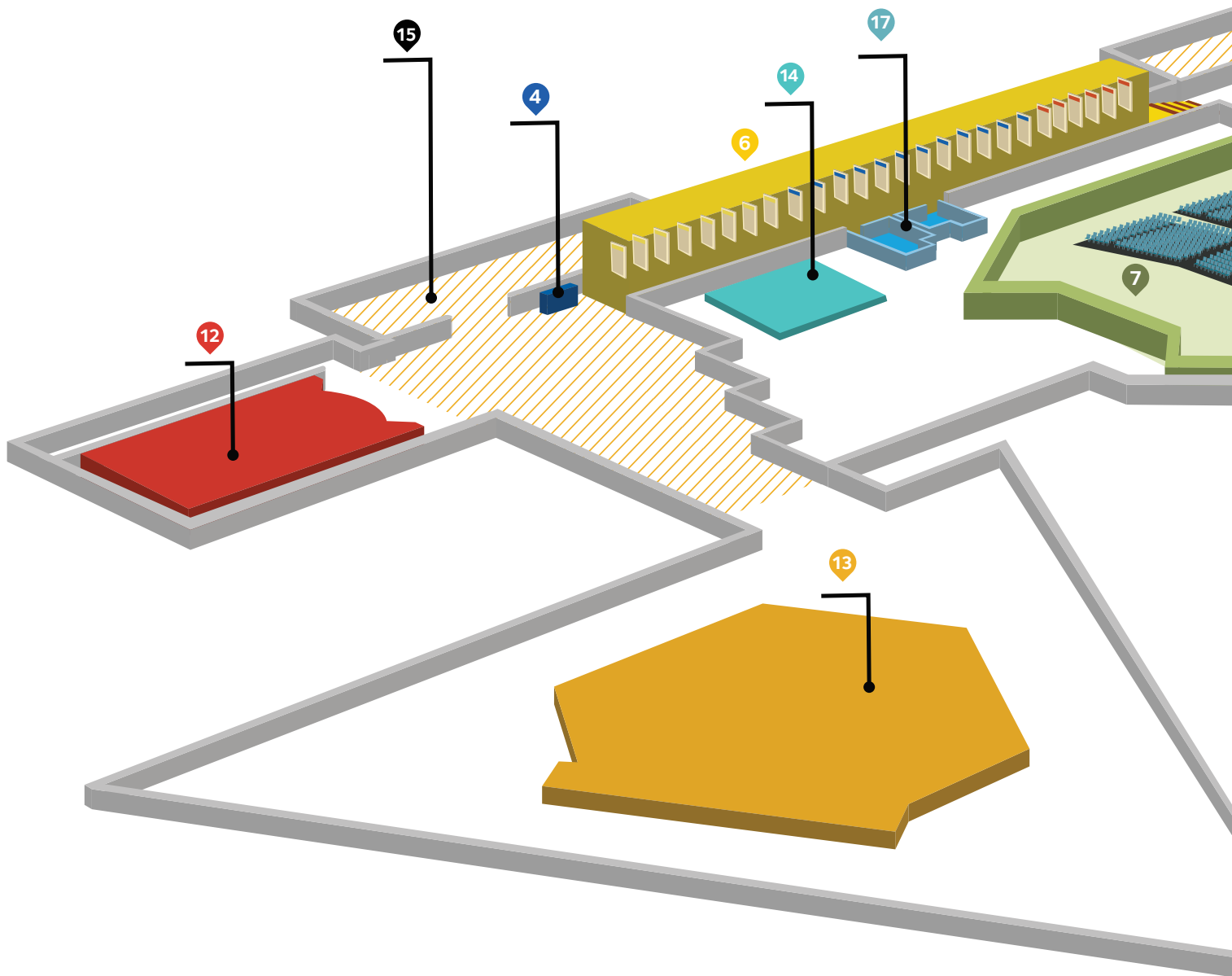
| CODE | TITLE                                                                                                                                                                                                                                                          |
|------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 042  | Thriving Through Motion – Occupational Therapy’s Guide to Quality Living                                                                                                                                                                                       |
| 043  | Shaping Recovery Together: Postpartum Experiences of Women Following Operative Vaginal Delivery-A Qualitative Exploration                                                                                                                                      |
| 044  | Early Engagement in Patient Care and Discharge Planning                                                                                                                                                                                                        |
| 045  | A Gamified journey for Patient Identification with Cultivating Parental support and 3C’s level up                                                                                                                                                              |
| 046  | “Vaccinate to elevate “ “Listening First: Understanding Vaccine Hesitancy in Chronic Kidney Disease Through a Person-Centered Approach in Low Clearance Clinics to Improve Trust, Empower Decision-Making, and Enhance Pneumococcal Immunization Outcomes in a |
| 047  | “No Pressure, Just Teamwork”: The Power of Interdisciplinary Partnerships and Collaboration in Promoting Healthy Skin for Patients                                                                                                                             |
| 048  | Breath and Nourish: M1 Enaya’s Weaning Triumph                                                                                                                                                                                                                 |
| 049  | Enhancing Cognitive Social Communication Skills in Traumatic Brain Injury: A Multidisciplinary Rehabilitation Study in Qatar                                                                                                                                   |
| 050  | Bridging the Gap: Advancing Maternal Safety Through a Labour Room Close Monitoring Unit (CMU)                                                                                                                                                                  |
| 051  | Beyond the Hospital Walls: A Person-Centered Approach to Pediatric Injury Prevention Through School Engagement                                                                                                                                                 |
| 052  | Move To Improve “Empowering Active Mobilization”                                                                                                                                                                                                               |
| 053  | “Restoring Hope: A Multidisciplinary Case of Person-Centred Cardiac Care at Heart Hospital”                                                                                                                                                                    |
| 054  | Interdisciplinary Team-Based Care Approaches to Smoking Ban Implementation in Psychiatric Inpatient Services: Healthcare Professionals’ Attitudes                                                                                                              |
| 055  | Health Improvement Profile – An Interdisciplinary, Nurse-Led, Patient-Centered Approach to Enhancing Physical Health in Individuals with Severe Mental Illness in Mental Health Services, Qatar.                                                               |
| 056  | From Briefings to Better Care: Improving Patient Safety Through Structured Clinical Cooperation.                                                                                                                                                               |
| 057  | Trauma Surgery Psychology Service: A Person-Centered Initiative of Trauma Surgery Section                                                                                                                                                                      |
| 058  | LEADING THE WAY IN PERSON -CENTERED CARE: WWRC’s Journey to Gold Certification                                                                                                                                                                                 |
| 059  | From Trauma to Trust: Using Patients Lived Experience to Redesign a More Compassionate Bedside Lumbar Puncture Procedures through Co-Design                                                                                                                    |
| 060  | Breaking the Boundaries: Collaborative Person-Centered Care Model for Skin Injury Prevention                                                                                                                                                                   |
| 061  | Effective Patient Education for Better Engagement                                                                                                                                                                                                              |
| 062  | Lumbar/Bladder Stimulation: A New Non-Invasive Technique in Obtaining Urine for infants                                                                                                                                                                        |

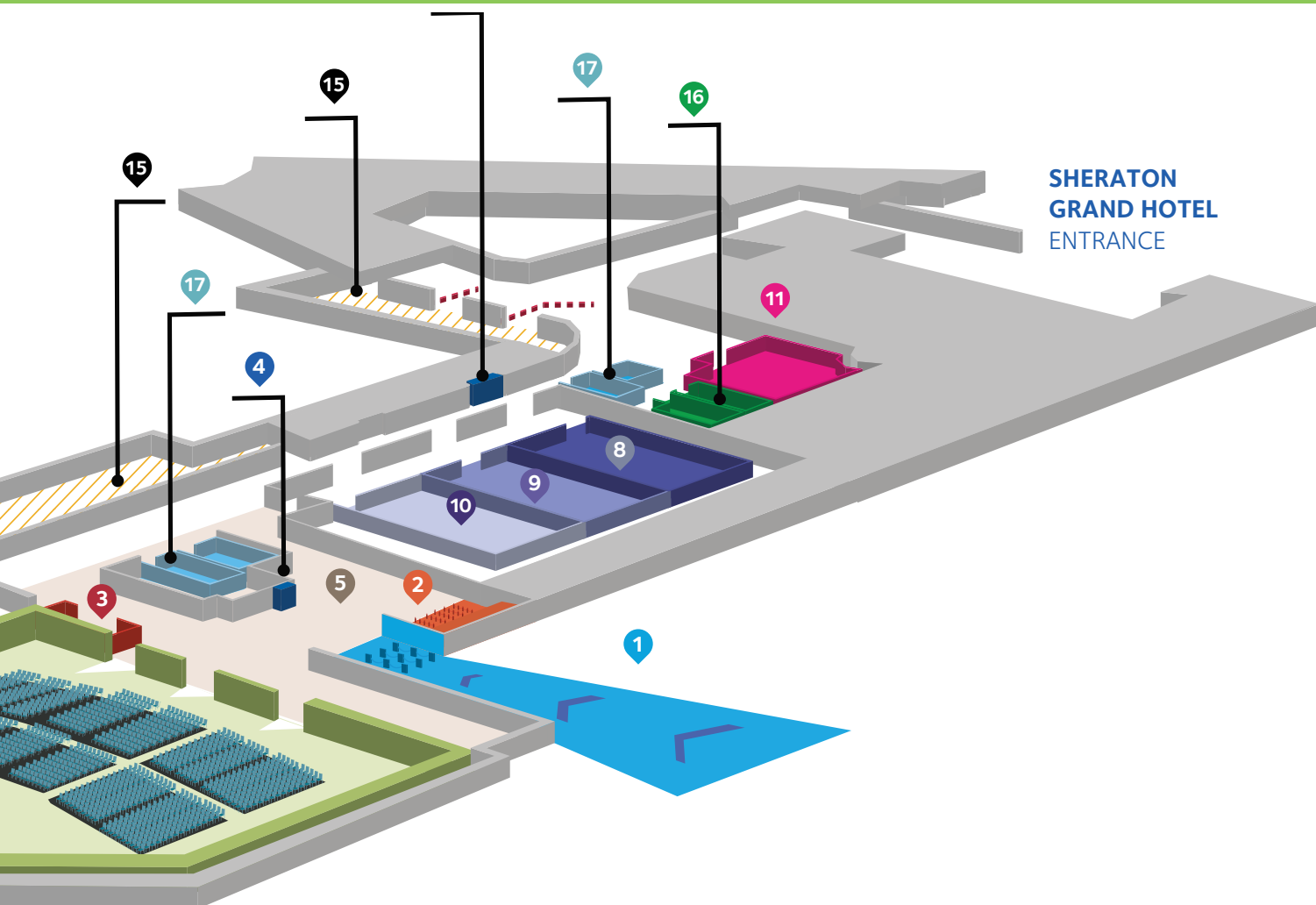
## TRACK 2: COLLABORATIVE CARE: BUILDING PARTNERSHIPS FOR BETTER OUTCOMES

| CODE | TITLE                                                                                                                                                                                                                    |
|------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 063  | Empowering Families as Partners in Care: A Collaborative Model for Safe Tube Feeding Weaning Across RH Facilities                                                                                                        |
| 064  | Building Partnerships in Psychiatry: Community Meetings and Psychoeducation for Patient-Centered Recovery                                                                                                                |
| 065  | Building a Culture of Appreciation at Al Wakra Hospital Through the La'ale Al Wakra Staff Recognition Program                                                                                                            |
| 066  | Beyond the Dialysis Machine: Family Engagement, Patient Safety, and Personalized Care in Assisted Home Hemodialysis                                                                                                      |
| 067  | Healing Through Partnership: The Emergency Department-AMAN Center Domestic Violence Referral Model                                                                                                                       |
| 068  | Co-Designing ED Services with Youth: A Volunteer Orientation Program for Qatar's Future Healthcare Workforce                                                                                                             |
| 069  | Nothing About Me Without Me: Bedside Handover in HGH-ED                                                                                                                                                                  |
| 070  | Exploring unmet needs among family members of children with Cerebral Palsy: A Mixed Method Study                                                                                                                         |
| 071  | One Team for Every Child-Improving Pediatric Experience Through Coordinated Communication & Compassionate Closure                                                                                                        |
| 072  | Breath by Breath: Advancing Safety in Pediatric Long-Term Tracheostomy Through Bleeding Prevention, in the Pediatric Long-Term Care Unit – Yellow Zone Two, Al Maha Pediatric Specialized Care Center, Al Wakra Hospital |
| 073  | "C.A.R.E. Under Pressure: Humanizing the Hustle in Emergency Rooms." Because They May Forget Your Name, But Not How You Cared.                                                                                           |
| 074  | Education and Beyond: Enhancing In-Service Educational Activities in Geriatric Physiotherapy Services – Expanding Knowledge and Research Capacity for Improved Patient Care                                              |
| 075  | Building Confidence and Collaboration Through Structured Nurse Orientation                                                                                                                                               |
| 076  | Empowering Couples: Nurturing Partnership Beyond Birth                                                                                                                                                                   |
| 077  | Together to Eliminate Urinary Catheter Infections                                                                                                                                                                        |
| 078  | Voices of Mothers: Communication, Trust, and Postnatal PTSD after Childbirth                                                                                                                                             |
| 079  | Collaborative Mentorship Program Framework                                                                                                                                                                               |

## TRACK 3: CARE BEYOND BOUNDARIES: SYSTEMATIC PERSONALIZATION ACROSS NETWORKS

| CODE | TITLE                                                                                                                                                                                                                |
|------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 080  | Improving Patient Safety Through Drain Securement                                                                                                                                                                    |
| 081  | Beyond Hospital Walls: The Awqaf–Heart Hospital” NABD” Fund Model                                                                                                                                                    |
| 082  | Onco–Geriatric Collaboration: Scaling Person–Centered Cancer Care                                                                                                                                                    |
| 083  | “Systematic Personalization in Care: Healthy Orthorexia and Orthorexia Nervosa Among Nurses in Qatar”                                                                                                                |
| 084  | “The Value and the Values of Co–Listening”: Amplifying Patient Voices to More Meaningful, Personalized Care at Scale                                                                                                 |
| 085  | Working Through the Night: Unseen Health Hazards of Shift Work Study on the link between metabolic risks, oxidative stress, and psychological factors among nurses working in Doha, Qatar                            |
| 086  | Integrating Digital Tools to Advance Person–Cantered Care in Pre–dialysis Clinics                                                                                                                                    |
| 087  | Onco–Palliative Home Health Care Program                                                                                                                                                                             |
| 088  | Beyond the Hospital Walls: Follow–Up Care for Discharge Against Medical Advice Patients in PEC Al Sadd                                                                                                               |
| 089  | Co–Design in Governance: Personalizing Care Through PFAC Partnership                                                                                                                                                 |
| 090  | Bed, Ahead, and Beyond: Demystifying Discharge Delays and Disparities for Safer Transitions through an Equity Lens                                                                                                   |
| 091  | Driving Excellence in Autism Diagnosis: Utilizing Autism diagnostic observation schedule (ADOS–2) to Optimize Assessment Precision, Facilitate Early Intervention, and Enhance Child Development Outcomes at Al Maha |
| 092  | Enhancing Timely Care for Non–Urgent Older Persons (كبار السن) in the Adult Emergency Department at Al Wakra Hospital                                                                                                |
| 093  | Building continuity in survivorship a person–centered model integrating oncology and primary care networks in Qatar                                                                                                  |
| 094  | Turning Challenges into Opportunities : The Rise of Our Trauma Surgery Rapid Response Team                                                                                                                           |
| 095  | Every Day; Every Step Transparent Medical Records For Patients And Families; From Information To Empowerment; Enhancing Trust Through Accessible Medical Records                                                     |
| 096  | Educator’s Views on Implementing Entrustable Activities                                                                                                                                                              |
| 097  | Care Beyond Boundaries: Enhancing Post–Natal Wellness with Home Midwifery Services                                                                                                                                   |
| 098  | “P.A.C.E. Yourself Beyond Boundaries: Striking Balance Between Speed and Empathy in Personalized Patient Discharge.” Discharging a Patient is More Than a Task, It’s Empowering Through Knowledge and Compassion.    |
| 099  | Safe Transfers Save lives – A journey between OR and ICU                                                                                                                                                             |





SHERATON  
GRAND HOTEL  
ENTRANCE

#### GENERIC FORUM UTILITIES

|   |                                         |
|---|-----------------------------------------|
| 1 | PEF 2019<br>MAIN ENTRANCE               |
| 2 | BADGE<br>COLLECTION AND<br>REGISTRATION |
| 3 | REGISTRATION HELP DESK                  |
| 4 | GENERAL HELP DESK                       |
| 5 | EXHIBITION<br>AREA                      |
| 6 | POSTER<br>PRESENTATIONS                 |

#### FORUM ROOMS

|    |           |
|----|-----------|
| 7  | AL DAFNA  |
| 8  | SALWA 1   |
| 9  | SALWA 2   |
| 10 | SALWA 3   |
| 11 | BASHIR    |
| 12 | AL RAYYAN |
| 13 | AL MAJLIS |
| 14 | NAKHIL    |

#### FORUM BREAK TIME

|    |             |
|----|-------------|
| 15 | LUNCH       |
| 16 | PRAYER ROOM |
| 17 | WC TOILET   |

## CONTINUING PROFESSIONAL DEVELOPMENT INFORMATION

This activity (Activity Code: HGI-02-MED-P1156) is an Accredited Group Learning Activity Category 1 as defined by the Ministry of Public Health's Department of Healthcare Professions- Accreditation Section and is approved for a maximum of 16.25 hours.

Hamad Medical Corporation will provide continuing professional development credit hours for delegates attending the Person-Centered Care Forum. This activity will undergo approval from the Department for Healthcare Practitioners (DHP) - Accreditation Department as an Accredited Group Learning Activity Category 1 as defined by the DHP. Credit hours are based on attendance per session for each day; delegates need to attend sessions in full order to qualify for the CPD hours. DHP is a non-profit government body that regulates the healthcare practice and medical education in State of Qatar.





# Vision



**"is to become the center of healthcare"**

Partnership with



Inspire, Innovate and Adapt: The Future of Person-Centered Care





# WORKSHOP







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