



In Collaboration with



Person-Centered Care Forum

22-23 September 2023

Call for Abstracts
Guidelines



 PCCF@hamad.qa

Brought to you by
Center for Patient Experience and Staff Engagement

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Overview

The Person-Centered Care Forum (PCCF) is to be held on 22-23 September 2023, to be hosted by Hamad Medical Corporation (HMC), in collaboration with Planetree International.

The focus of the forum is to bring together healthcare professionals who share a passion for creating patient and family experience that improves health outcomes and healthcare culture. It features international and national speakers with knowledge and expertise in the softer aspect of care, healthcare improvement, community engagement, and Person-Centered care.

The PCC Forum 2023 will be delivered in-person and virtual platform to connect with more than 3,000 nurses, physicians, healthcare administrators, allied health professionals, students, patients, and care partners. Attendees of the forum are guaranteed to learn from big ideas, practical takeaways, key strategies, solutions, inspiring thought leadership, and fresh innovative approaches to care.

Forum Tracks

1. Innovation in Person-Centered Care Practice

We stand on the threshold of a new age of healthcare delivery. Recreating our vision of PCC and its central role in a compassionate, value-based system of care delivery is both our challenge and opportunity. We have the opportunity to build on innovations that came out of the global pandemic, as well as the responsibility to rebuild aspects of PCC that need our support and attention.

Presentations in this track may include topics related to: AI and Digital Healthcare, Healthcare Delivery Redefined - Hospital at Home, and Experience Design for Moments - Our Post Covid Reality.

2. Compassion – Empathy in Action

How do you show compassion and empathy in action? This track will highlight the importance of compassion in driving a true Person-Centered care. It will also

explore practical approaches for embedding compassion in healthcare delivery and organizational culture to meet patients' expressed desires for empathic and respectful human interactions.

Presentations in this track may include topics related to: Evidence base for caring and kindness, Approaches to Creating Diversity-Equity-Inclusion in Healthcare, and Compassion through Ages and Stages - Pediatric through Geriatric.

3. Partnership and Co-designing Care

How can we elevate our organizational culture to exceed the goals and aspirations for Person-Centered care delivery? This track will introduce new strategies for invigorating staff engagement and workforce wellness, will explore adapting and elevating compassionate care in a rapidly changing environment, and will introduce approaches to supportive teamwork that emphasizes on partnership collaboration, and co-design.

Presentations in this track may include topics related to: Transformative Approaches to Care Partners, Capturing the Voice of Patients beyond Patient and Family Advisory Council (PFACs), Partnership with Communities beyond Four Walls, and Workforce Wellness.

Guidelines for Submission

The Forum program is organized across dynamic Forum tracks focused on topics related to Person-Centered Care. Submissions related to the forum tracks are encouraged.

Type of Abstracts

1. Presentations

These are 60-minute sessions (45 minutes oral presentation and 15 minutes interactive Q&A on a proposed topic). The presenter will share solutions or practices promoting Person-Centered care.

2. Posters

This is a graphical way of presenting solutions or practices undertaken that have improved the care experience of patients and their family members.

Submissions under this category may include a combination of graphs, images, and text. It should clearly state the desired outcome of the work undertaken and the solutions implemented to reach to that aim.

Abstract Requirements

1. **Abstract Headings** - all abstracts (presentation and posters) should include the following headings.

- a. **Title**

The title should have a word limit of 50, including spaces. It should be descriptive of the contents of the abstract. Be sure to capitalize the first letter of each word in the title, with the exception of prepositions and articles and avoid using acronyms and exclamation points.

- b. **Background**

Briefly outline the context relevant to your work. The background should help the reader understand why this is an important topic for further study. This section helps answer the question, "why should we care?" It should highlight key points from which others can learn. Word count must be 100 or less, including spaces.

- c. **Objectives**

State the specific aims of the study and the research problem(s). It must clearly define the learning objectives. A minimum of three should be included. Word count must be 50 or less, including spaces.

- d. **Methods**

This section must discuss specific models or approaches used in the study/research. Including but not limited to types of evidence such as, number of

patients enrolled in the study and how they were selected; a description of the intervention (if appropriate); and a listing of the outcome variables and how they were measured and the statistical methods used to analyze the data are described. Word count must be 150 or less, including spaces.

e. Results

This section must discuss the summary of your key findings and specific data that indicates the results of the project. Word count must be 100 or less, including spaces.

f. Conclusion and Practical Recommendations

Provide an explanation of why your findings and key message contribute to the field of study. It should answer the question, why are your findings important? Word count must be 100 or less, including spaces.

General Rules and Regulations

- Authors submitting the abstracts are responsible for ensuring that all co-authors and members listed on the abstract have been notified of the submission.

It must be noted that submission of an abstract constitutes a commitment by the lead author to present their work onsite, if the abstract is accepted.

- Submitted abstracts must be 500 words or less (not including title and author information). The submitting author is also responsible in selecting the most appropriate track relevant to his/her submission.
- Authors submitting the abstracts must also ensure to provide information (email address and contact number) and the names lead author and co-author by following the format: [Prefix_FirstName_LastName], [Dr. John Smith].
 - For presentation abstracts, only one (1) lead author and one (1) co-author is required. It is the lead author's responsibility to assign the presenter of the abstract during the Forum, if selected.

- For poster abstracts, the submission is limited to one (1) lead author, one (1) co-author, and eight (8) members. The posters on display during the forum shall bear the name of the (2) authors and (8) members only. If the submitted abstract has more than eight members, the other members will be acknowledged with an electronic certificate after the forum.
- Author and co-author of accepted abstracts for presentation and posters will be given complimentary registration to the Forum. Be noted that complimentary registrations are non-transferrable. In case the author and co-author have multiple abstracts accepted, only one complimentary registration will be honored.
- Winning posters will be awarded with trophy and certificates at the Forum.
- All accepted posters must use the official poster template that can be download from the abstracts submission site. Acceptable file format is PDF only with a maximum file size of 10 MB.
- Reviewers from PCCF 2023 Sub-Committee composed of the Scientific Planning Committee members will determine the acceptability of each submission. The Committee reserve the right to make the final determination regarding the classification of your presentation or poster in terms of the relevant track.
- To avoid copyright issues, authors using original work (pictures, charts, graphs, videos, etc.) in the submission must cite the original source. It is the author's responsibility to seek permission to use the material from the owner.

Poster Design Guidelines

VISUALS:

Consider ways to present your points with more than words. Examples include drawings, photographs, charts, and graphs. Make sure that photographs are not pixelated.

ARRANGEMENT:

The poster should have a definite sense of direction and should match the logical flow of information. Your poster should generally read from left to right, following the outline. Use lines, frames, contrasting colors, or arrows to call attention to important points.

LETTERING:

Select a clean, simple letter font/style and use it consistently throughout the poster. Less words (Font Arial, body 10-12; titles 14-20) the smallest letters should be at least ¼" tall (18 point) and easy to read. Use both upper and lower case letters (do not use all capital letters) especially in body copy.

COLORS:

Light background, Black fonts. Aim to use no more than four colors. Color can help to highlight sections or point out similarities and differences but too many colors can detract from the main message.

AVOID CLUTTER:

Communicate enough information so that viewers understand your work but avoid unnecessary details that may confuse the message. Overcrowding is a problem with poster design. While accuracy is important, your poster should stimulate interest rather than provide complete details.

NUMBERS: Spell out numbers only at the beginning of a sentence. Use zeros before decimal points.

SYMBOLS: Use only industry standard symbols where applicable.

TABLES AND GRAPHS: Graphs and tables MUST include the source of the data. Titles of tables and graphs MUST include the measures and you should label all axes.

LAB OR DATA VALUES: When citing recorded values in your hospital, include units and range for normal.

ABBREVIATIONS: Use the complete term/phrase before including the acronym or abbreviation in parentheses - remember there are others who may be interested in your poster who may not be familiar with industry/clinical terms. Remember to define your terms clearly and succinctly to avoid confusion.